

FY25 Q1 Results Reported April 24<sup>th</sup>, 2025



### Forward-looking statements and Regulation G Disclosure Statement

Forward-looking statements

This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. The words "believe," "expect," "anticipate," "will," "plan," and similar expressions identify forward-looking statements, which speak only as of the date the statement was made. Such statements may include commentary on plans, products and lines of business, marketing arrangements, reinsurance programs and other business developments and assumptions relating to the foregoing. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified, including those risks and uncertainties described under the heading "Risk Factors" and "Liquidity and Capital Resources" in our 2024 Annual Report on Form 10-K, and supplemented in our subsequent Quarterly Reports on Form 10-Q. Future results could differ materially from those described, and the Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information regarding risk factors that could affect the Company's operations and future results, refer to the Company's reports filed with the Securities and Exchange Commission, including the Company's Annual Report on Form 10-K and the most recent quarterly reports on Form 10-Q.

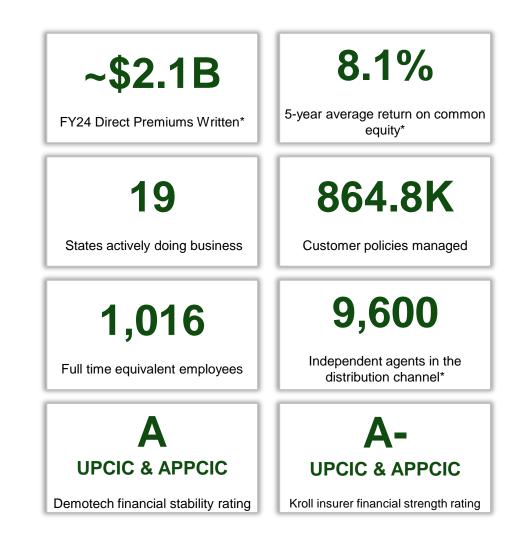
Regulation G Disclosure Statement and Key Performance Indicators

This presentation includes financial results with respect to adjusted return on common equity, and adjusted earnings per share, which are non-GAAP financial measures as defined by the SEC's Regulation G. Non-GAAP financial measures should be viewed as supplementing, and not as an alternative or substitute for the Company's financial results prepared in accordance with GAAP. Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company's earnings release for the first quarter of 2025, filed with the SEC as an exhibit to a Current Report on Form 8-K on April 24, 2025, and also available on the Company's website at https://universalinsuranceholdings.com under "Investors" with the subheading of "Earnings Releases." For more information regarding our key performance indicators, please refer to the section titled "Management's Discussion and Analysis of Financial Condition and Results of Operations – Key Performance Indicators" in our forthcoming Quarterly Report on Form 10-Q for the quarter ended March 31, 2025.

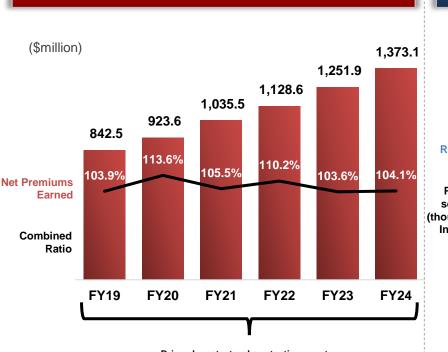
## Universal Insurance Holdings (UVE) Overview



Leading holding company of personal residential homeowners insurance and services



## **Financial Overview**

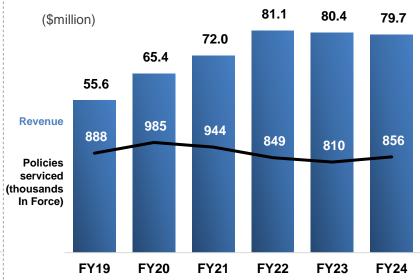


Underwriting

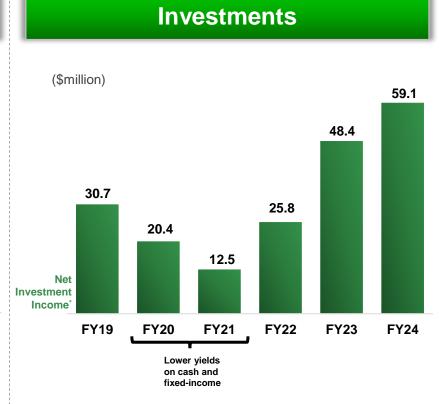
#### Driven by catastrophe retention events & attritional loss severity and frequency

- Protection Solutions: Insurance for personal residential homeowners, renters/tenants, condo unit owners, dwelling/fire, allied lines, other structures, personal property, liability and articles coverages, in addition to commercial residential multi-peril.
- Claims Management: Claims processing and adjustment from claim inception to conclusion.

#### Non risk-bearing insurance

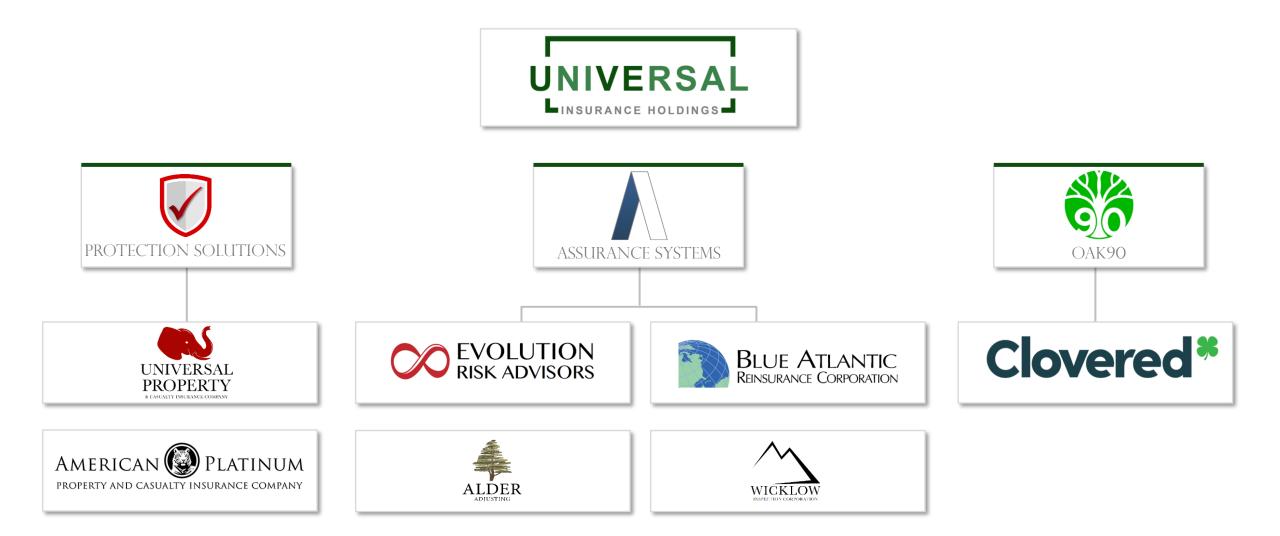


- Risk Management: Advises on actuarial analysis, distribution, claims payment and policy administration, underwriting and reinsurance negotiations.
- Distribution: Markets and sells insurance products through independent agents and direct-to-consumer online distribution platforms.

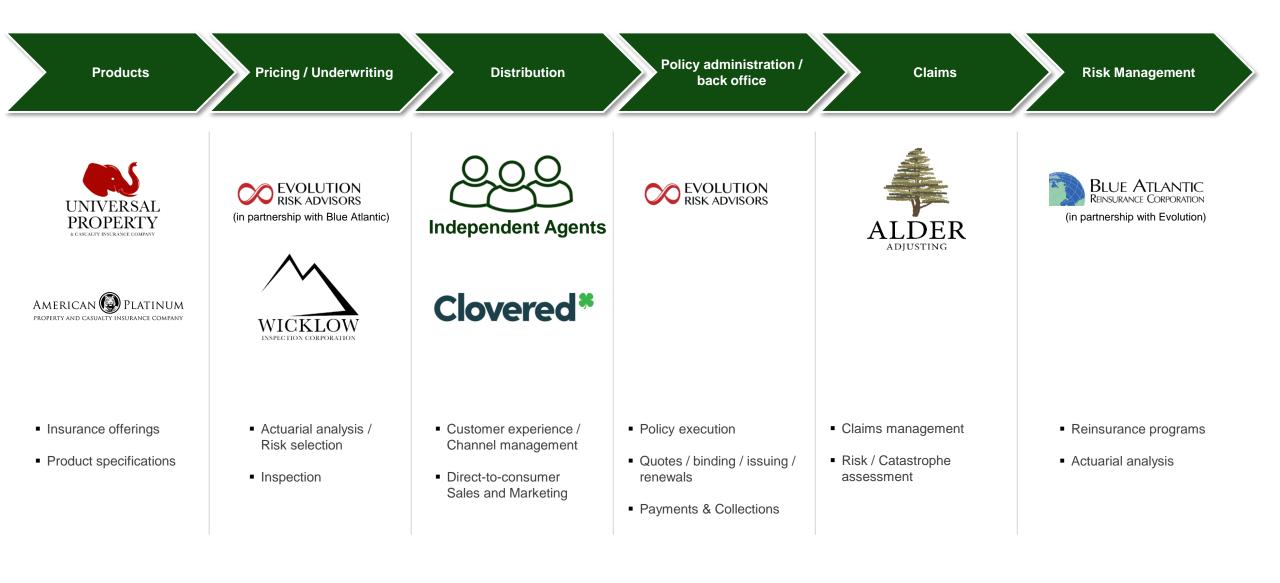


- **Fixed Income:** Focused on preservation of capital and liquidity for claims payments.
- Equity Securities and Real Estate: Seeks capital appreciation and diversification.

Organized around protection and insurance systems capabilities ...



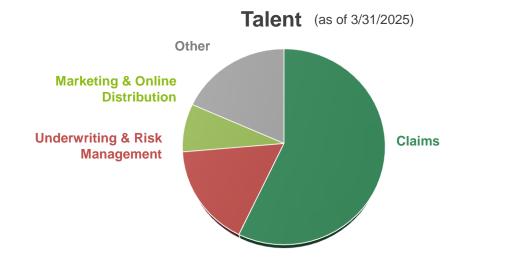
### ... with an end-market focus across the insurance value chain



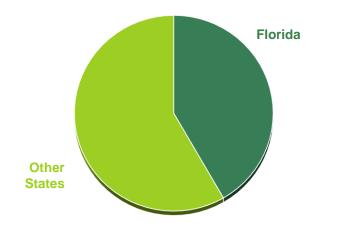
### Proven track record ...



### ... backed by the strength of our employees and agents



Independent agent distribution channel (as of 12/31/2024)





#### **Risk Management**

- In-house reinsurance and actuary experience
- In-house claims and underwriting teams



Service

- Strong partner relationships
- Quality customer advocates



Training

- In-house and third party best practices training
- Technology-enabled point of sale tools



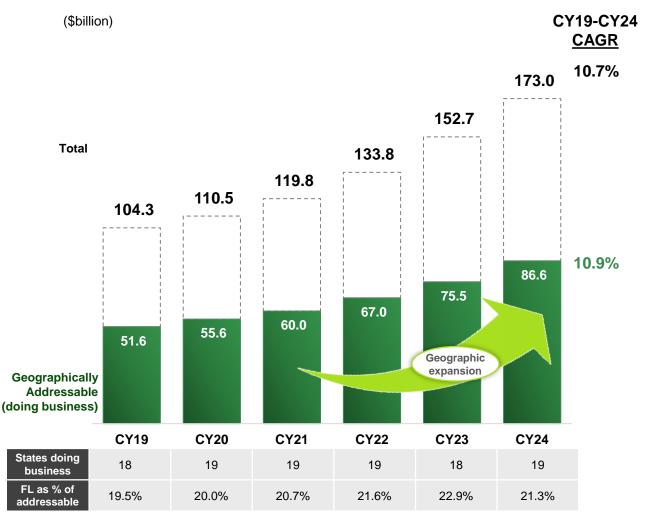
#### Compensation

- Attractive commission and performance based incentives
- Strong talent retention management

# Large and growing Homeowners Multi-peril (MP) insurance opportunity



(U.S. & territories Homeowners Multi-Peril)



#### **Opportunistic expansion**

#### **Price**

 Focus on rate adequate markets and positioning for market dislocation events

#### **Customer Experience**

 Leveraging domain expertise in CAT-exposed conditions to provide seamless experience across the insurance value chain

#### Diversification

- Provide earnings stability and reinsurance pricing benefits from risk profile improvements
- Writing business in 11 out of the largest 15 states in America\*

Source: S&P Global Market Intelligence

Multi-year strategic priorities – Strengthening the foundation

### **Core franchises**





Focus on disciplined growth and maximize earnings stability



Maintain a resilient balance sheet



Make customer service and continuous improvement a way-of-life

**Risk Management** 

**Claims Management** 



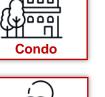


## **Overview of insurance offerings**

#### Homeowners coverage Coverage A **Coverage B** Dwelling, attached structures Other structures (e.g., garages, decks) (e.g., detached garage, shed, fence) Coverage F **Coverage C Homeowners** Medical Payments Personal Property (medical payments for others) (e.g., clothing, furniture) Coverage D Coverage E Loss of Use Personal Liability (Others property damage and bodily injury) (e.g., access to your dwelling)



Form Type









- DP2 Named perils only more comprehensive
- DP3 Open Peril policies







- CP10 Business & Personal Property Form (e.g., HOA's, Apartments)
- CP17 Condo Property Form



Carrier





HO4 – Renters Form (tenant occupant)

HO6 – Condo Form (individual condo unit owner)

HO2 – Broad Form (named perils only)

HO3 – Special Form (Most common)

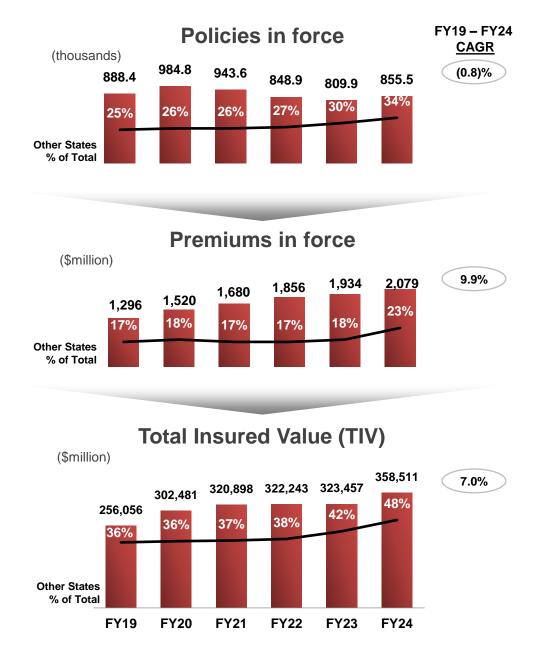
HO5 – Comprehensive Form

HO8 – Modified Coverage Form

Products offered



# Underwriting



### **Industry trends**

Primary rate increases improving rate adequacy

Competitor constraints creating opportunities

Florida legislature eliminated one-way attorney fees and assignment-of-benefits, shortened the claims filing deadline to one year and took steps to reduce the competitiveness of Citizens' (FL's state-run insurer of last resort)



Catastrophe reinsurance pricing hardening



Inflationary pressures on replacement costs

Heightened frequency of weather events

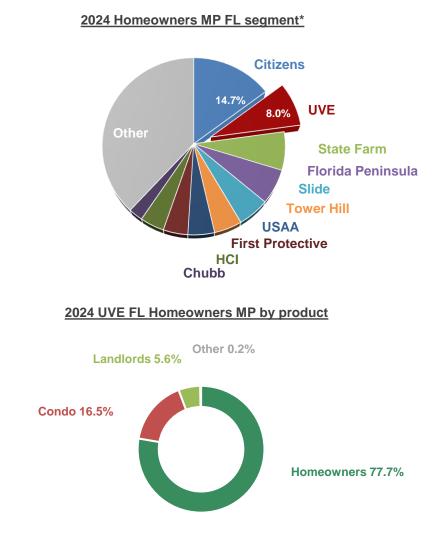
## UVE organically grew into a top provider in FL

FL Direct premiums written growth

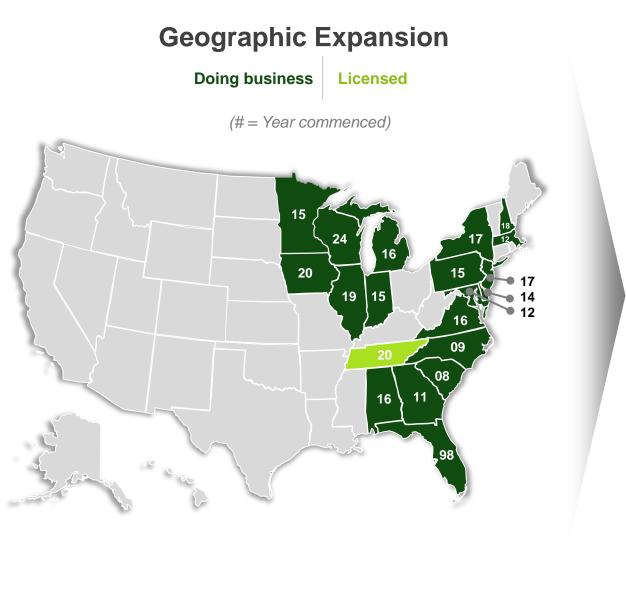
(\$million)



#### Top homeowners insurance provider in FL



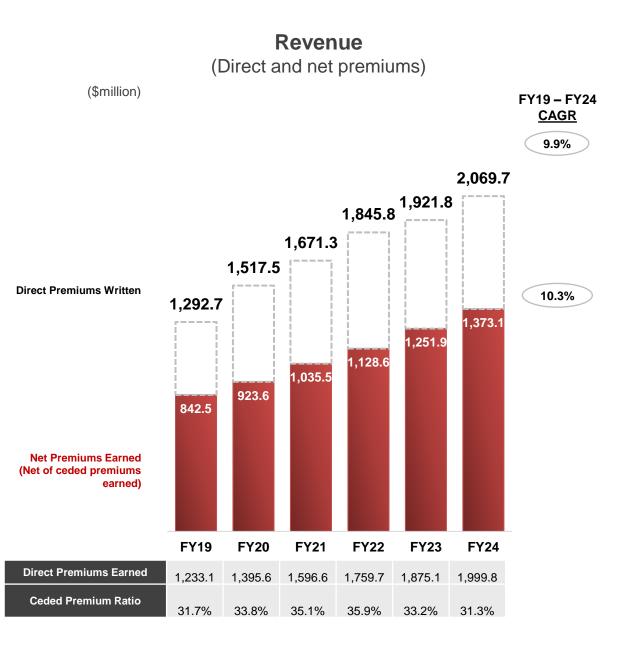
Leverage domain expertise in FL for geographic diversification and opportunistically grow commission base



#### **Complementary lines expansion (partners)**

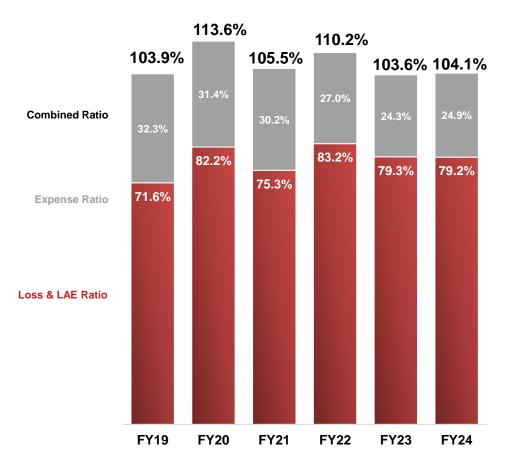


## Performance



#### **Consolidated GAAP Combined Ratio**

(Related expense / Net premiums earned)



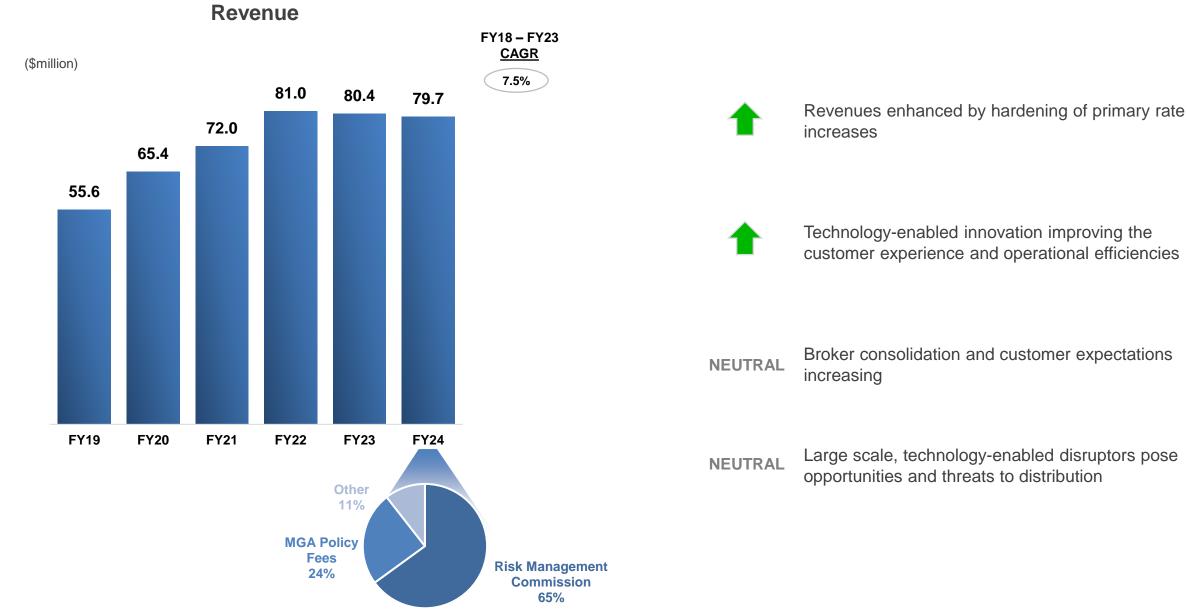
#### Resilient balance sheet supported by robust reinsurance program (UNIVERSAL All States)

1<sup>st</sup> Event coverage up to \$2.416B **First event CAT contracts** \$2,416M **Open Market** subject to Multi-Year Capacity placed through 5/31/26 pricing changes 33% @ 6/1/25 \$2,074M 67% UPCIC Est. Mandatory FHCF 90% of \$1,402M xs \$671.7M Multi-Year (beyond (Florida Only) 2024) + FHCF 2<sup>nd</sup> Event 3<sup>rd</sup> Event 4<sup>th</sup> Event APPCIC Est. Mandatory FHCF: 90% of \$22.7M xs \$10.9M (Florida Only) **^^^^** \*\*\*\* \*\*\*\*\* Expiring contracts Single Year \$671.7M placed through Florida Hurricane CAT Fund (FHCF) 5/31/25 Multi-Year Contracts **Open Market CAT &** Open Market CAT & **Open Market CAT &** FHCF FHCF FHCF Multi-Year Capacity placed through 5/31/26 Net UVE Retention = in excess xs \$45M Dedicated 3rd Event Coverage Dedicated 4th Event Coverage \$86M xs \$25M (1@100%) \$86M xs \$25M UPCIC/APPCIC Combined Retention \$45M Net Retention \$45M Net Retention \$25M Net Retention \$25M





### Non risk-bearing insurance revenues



#### **Industry trends**

19

## **Risk Management**

Catastrophe modeling



#### Reinsurance partners

In-house reinsurance brokers, underwriters and licensed actuaries with insurance and reinsurance experience

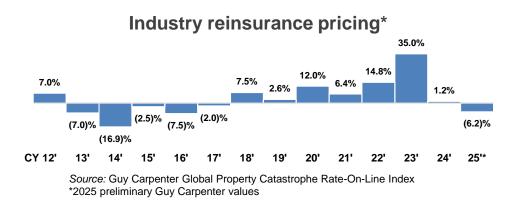
Daily operations catastrophe modeling utilizing licensed AIR and RMS models

Exposure management through proprietary Internal Profitability Measure (IPM) models and rate level scenario analysis

Strong relationships with traditional reinsurance partners

Largest participants:





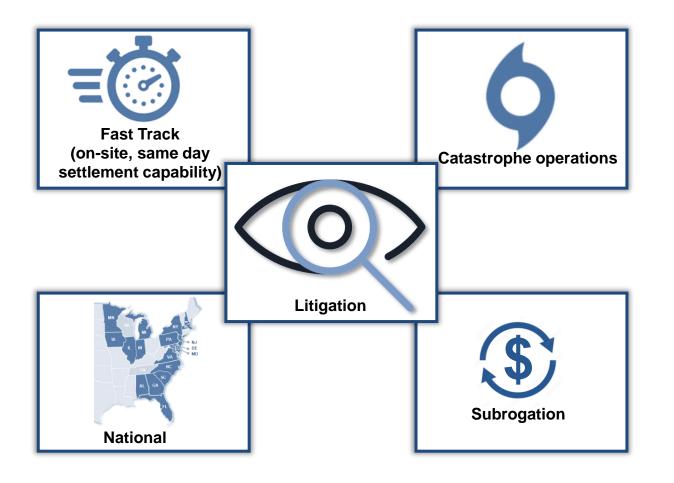
99% of capacity A or better A.M. Best rating for all reinsurance partners

Utilize single and multi-year capacity and actively monitor pricing trends

Reinsurance brokerage through in-house intermediary Blue Atlantic Reinsurance Company (BARC) in partnership with in-house MGA Evolution Risk Advisors and world's largest third party reinsurance brokers

### Claims management structure

Teams functionally organized around demand ...



#### ... with significant experience

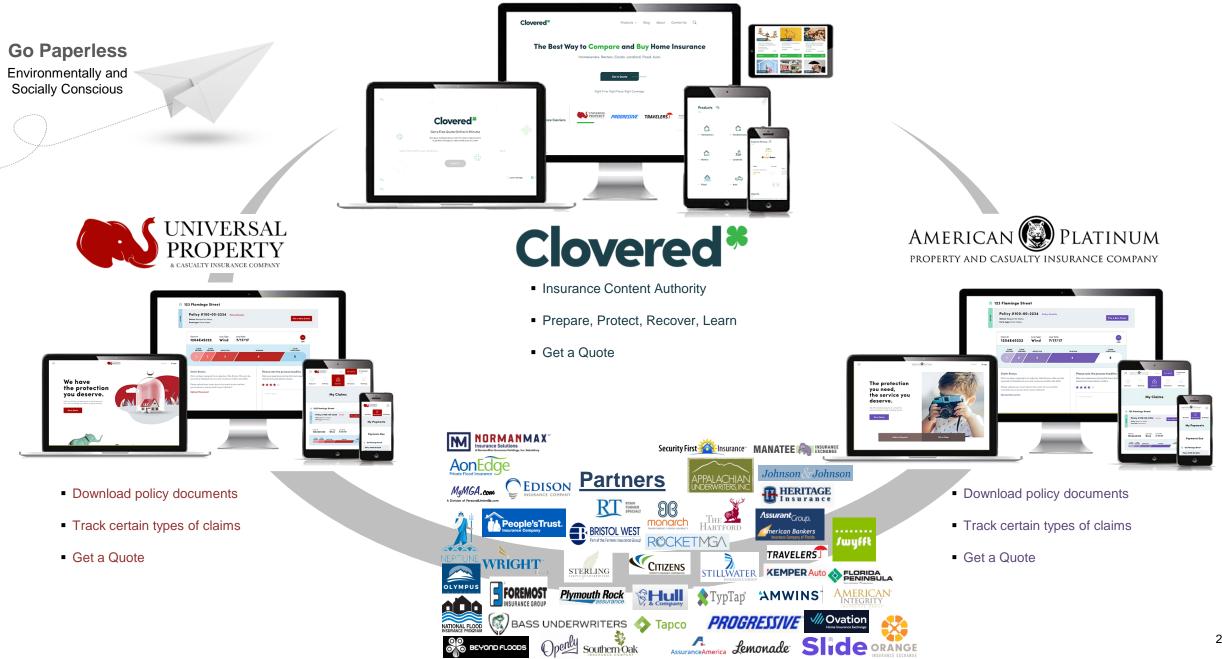
Billions of dollars in claims paid or incurred\*

Streamlined processes to efficiently accelerate close rate

Proprietary claims administration system

Retain small percentage of external adjusters for surge demand

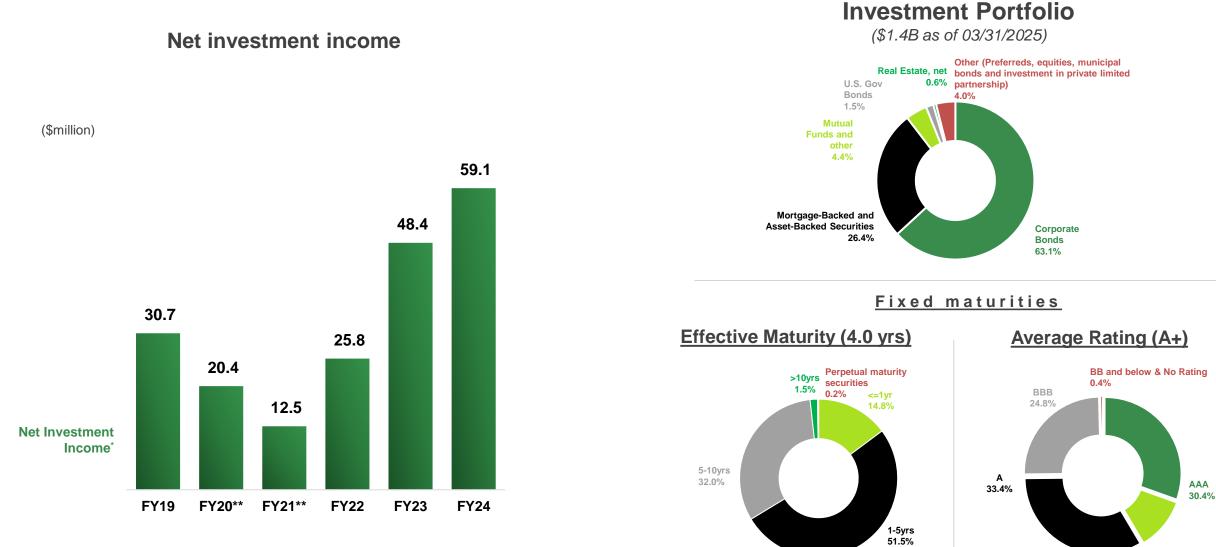
## Investing in technology: Device agnostic, digitally enabled distribution







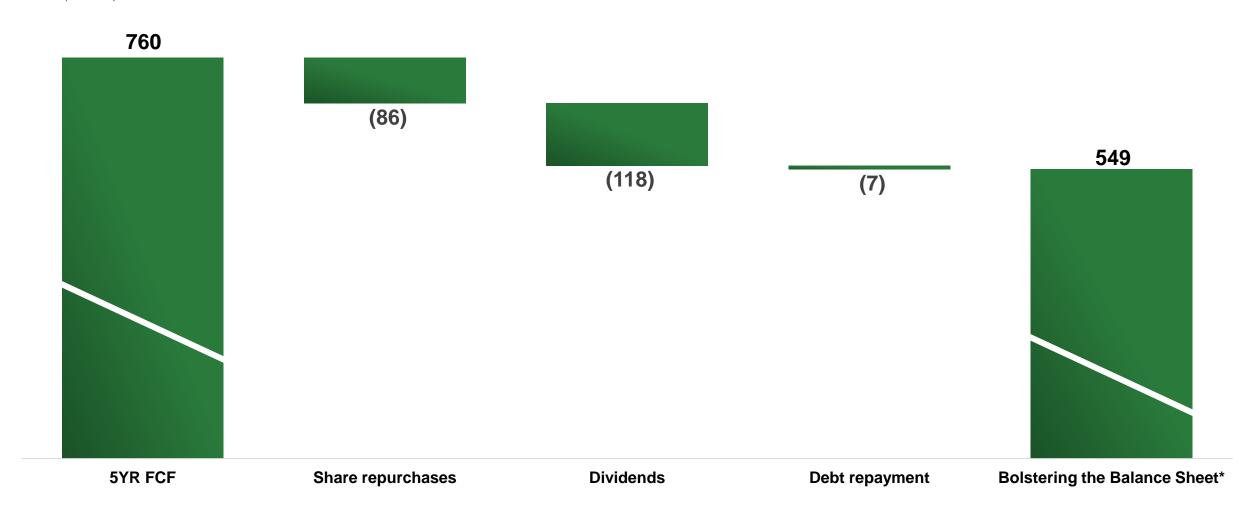
### Investments



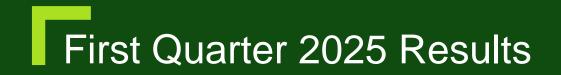
\* Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments. \*\* NII decrease primarily due to lower yields on cash and fixed-income investments during 2020 and 2021.

AA 11.0% (\$million)

Committed to returning capital to shareholders, and maintaining a resilient balance sheet



\*5 YR FCF (period ending 2024) less share repurchases, dividends, repayment of debt. \*FCF is defined as operating cash flow minus CAPEX





## First Quarter 2025 Results

#### 1Q25 results

- Diluted GAAP earnings per common share (EPS) of \$1.44; diluted adjusted\* EPS of \$1.44
- Annualized return on average common equity ("ROCE") of 41.7%, annualized adjusted\* ROCE of 36.4%
- Direct premiums written of \$467.1 million, up 4.7% from the prior year quarter
- Book value per share of \$14.98, up 18.1% year-over-year; adjusted book value per share of \$16.79, up 9.5% year-over-year

27