

FY22 Q1 Results Reported April 28<sup>th</sup>, 2022



# Forward-looking statements and Regulation G Disclosure Statement

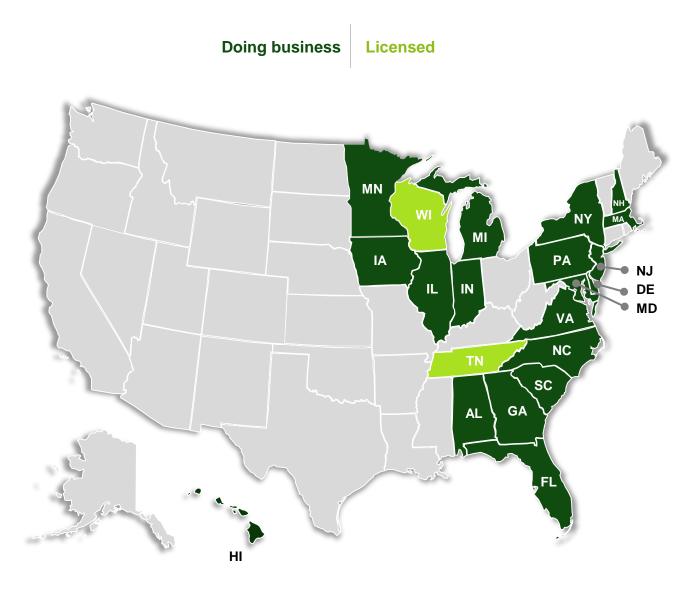
Forward-looking statements

This presentation may contain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. The words "believe," "expect," "anticipate," "will," "plan," and similar expressions identify forward-looking statements, which speak only as of the date the statement was made. Such statements may include commentary on plans, products and lines of business, marketing arrangements, reinsurance programs and other business developments and assumptions relating to the foregoing. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified, including those risks and uncertainties described under the heading "Risk Factors" and "Liquidity and Capital Resources" in our 2021 Annual Report on Form 10-K, and supplemented in our subsequent Quarterly Reports on Form 10-Q. Future results could differ materially from those described, and the Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information regarding risk factors that could affect the Company's operations and future results, refer to the Company's reports filed with the Securities and Exchange Commission, including the Company's Annual Report on Form 10-K and the most recent quarterly reports on Form 10-Q.

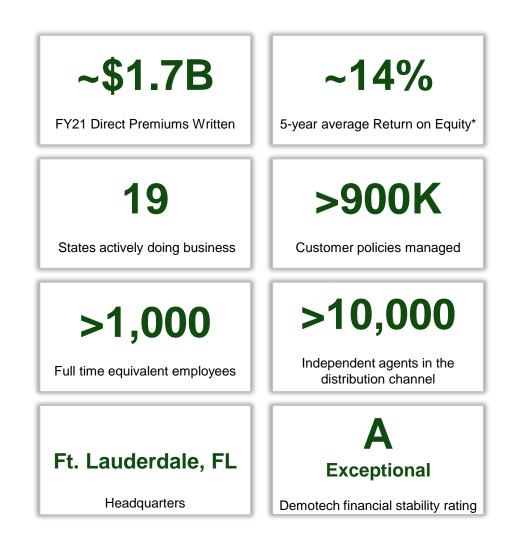
Regulation G Disclosure Statement and Key Performance Indicators

This presentation includes financial results with respect to adjusted operating income, and adjusted earnings per share, which are non-GAAP financial measures as defined by the SEC's Regulation G. Non-GAAP financial measures should be viewed as supplementing, and not as an alternative or substitute for the Company's financial results prepared in accordance with GAAP. Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company's earnings release for the first quarter of 2022, filed with the SEC as an exhibit to a Current Report on Form 8-K on April 28, 2022, and also available on the Company's website at https://UniversallnsuranceHoldings.com under "Investors" with the subheading of "Earnings Releases." For more information regarding our key performance indicators, please refer to the section titled "Management's Discussion and Analysis of Financial Condition and Results of Operations - Key Performance Indicators" in our forthcoming Quarterly Report on Form 10-Q for the quarter ended March 31, 2022.

# Universal Insurance Holdings (UVE) Overview



Leading holding company of personal residential homeowners insurance and services



# **Financial Overview**



- homeowners, renters/tenants, condo unit owners, dwelling/fire, allied lines, other structures, personal property, liability and articles coverages, in addition to commercial residential multi-peril.
- Claims Management: Claims processing and adjustment from claim inception to conclusion
- claims payment and policy administration, underwriting and reinsurance negotiations.
- Distribution: Markets and sells insurance products through independent agents and direct-to-consumer online distribution platforms.
- Fixed Income: Focused on preservation of capital and liquidity for claims payments

1.9

Equity Securities and Real Estate: Seeks capital appreciation and diversification

Realized\*

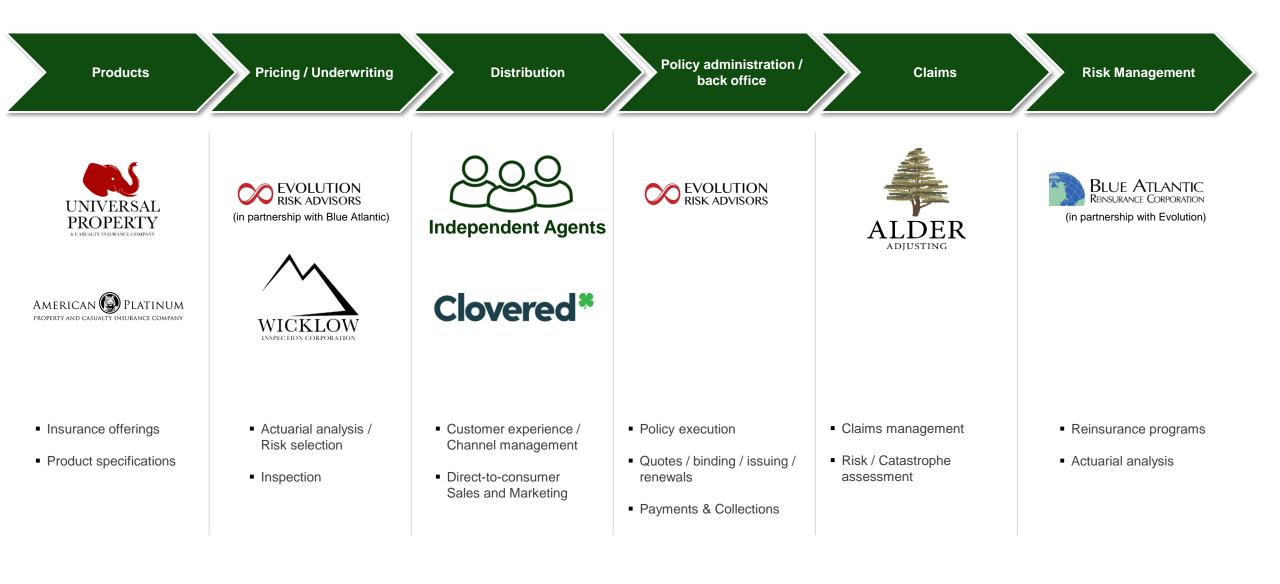
\* Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments. \*\* Net unrealized & realized gains (losses) on equity investments.

\*\*\* Beginning in 2018 unrealized amounts were recognized on the income statement as a result of the adoption of new accounting guidance for equity securities. See "Item 8—Note 14 (Other Comprehensive Income (Loss))" in SEC filings for more information,

Organized around protection and insurance systems capabilities ...



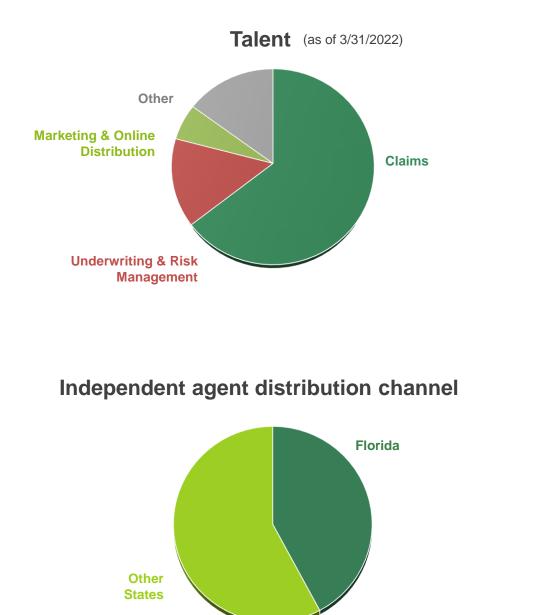
# ... with an end-market focus across the insurance value chain



# Proven track record ...



# ... backed by the strength of our employees and agents





#### **Risk Management**

- In-house reinsurance and actuary experience
- In-house claims and underwriting teams



Service

- Strong partner relationships
- Quality customer advocates



Training

- In-house and third party best practices training
- Technology-enabled point of sale tools



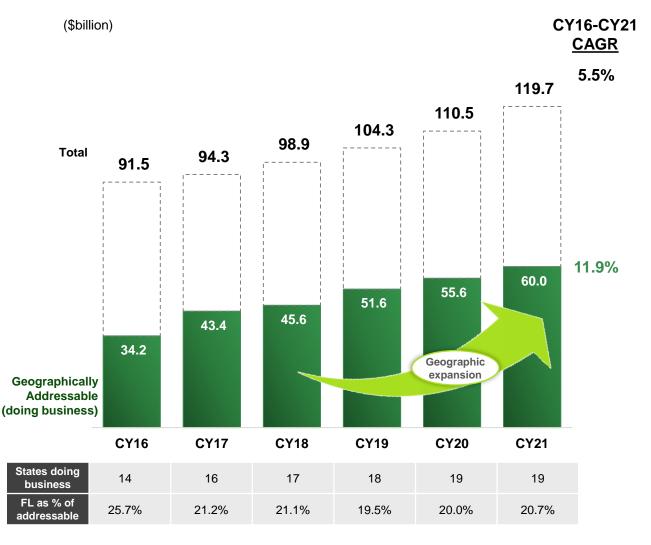
#### Compensation

- Attractive commission and performance based incentives
- Strong talent retention management

# Large and growing Homeowners Multi-peril (MP) insurance opportunity

## **P&C Industry Homeowners MP Direct Premiums Written**

(U.S. & territories Homeowners Multi-Peril)



## **Opportunistic expansion**

### **Price**

 Focus on rate adequate markets and positioning for market dislocation events

## **Customer Experience**

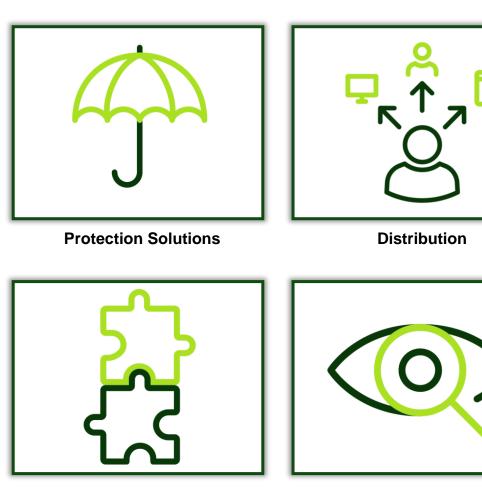
 Leveraging domain expertise in CAT-exposed conditions to provide seamless experience across the insurance value chain

## Diversification

- Provide earnings stability and reinsurance pricing benefits from risk profile improvements
- Writing business in 11 out of the largest 15 states in America\*

Multi-year strategic priorities – Strengthening the foundation

## **Core franchises**





Focus on disciplined growth and maximize earnings stability



Maintain a resilient balance sheet



Make customer service and continuous improvement a way-of-life

**Risk Management** 

**Claims Management** 





# Overview of insurance offerings

### Homeowners coverage Coverage A **Coverage B** Dwelling, attached structures Other structures (e.g., garages, decks) (e.g., detached garage, shed, fence) Homeowners Condo Renters хх × Landlords Coverage F **Coverage C Homeowners** Medical Payments Personal Property (medical payments for others) (e.g., clothing, furniture) Coverage D Coverage E (HPR) Loss of Use Personal Liability Commercial (Others property damage and bodily injury) (e.g., access to your dwelling) Residential

## **Products offered**

#### Form Type

- HO2 Broad Form (named perils only)
- HO3 Special Form (Most common)
- HO5 Comprehensive Form
- HO8 Modified Coverage Form





HO6 – Condo Form (individual condo unit owner)





- DP1 Named peril only rental or investment property
- DP2 Named perils only more comprehensive
  - Peril nolicies



DP3 – Open Peril policies

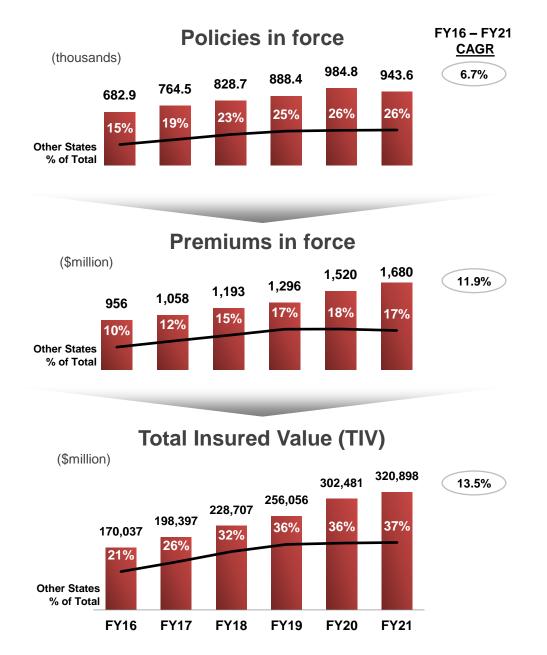
HO3 – Special Form (Property values in excess of \$1M)



- CP10 Business & Personal Property Form (e.g., HOA's, Apartments)
- CP17 Condo Property Form



# Underwriting overview



## **Industry trends**

Primary rate increases improving rate adequacy



Constraints of carrier participants creating segment opportunities

Reinsurance catastrophe pricing hardening and overall influence of social inflation on claims



Point in the business cycle putting pressure on margins, including inflationary pressures on replacement costs

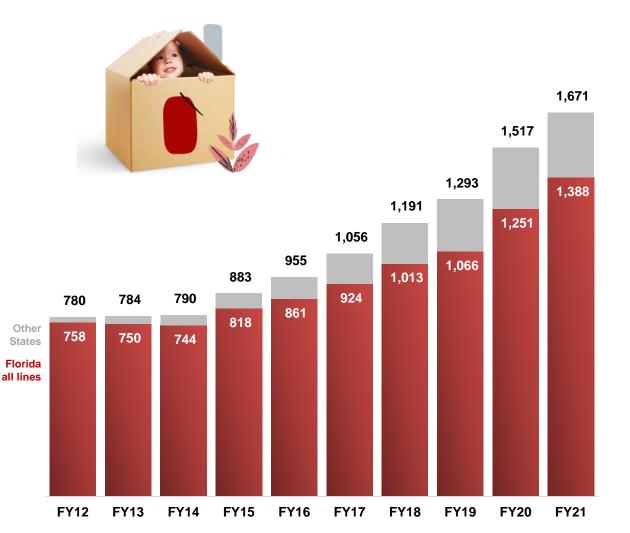


Heightened frequency of weather events

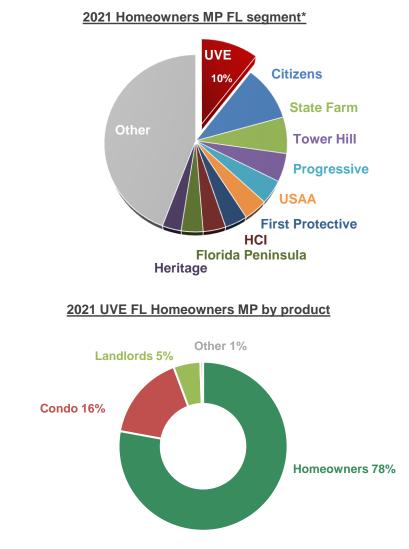
# UVE organically grew into #1 in FL

FL Direct premiums written growth ...

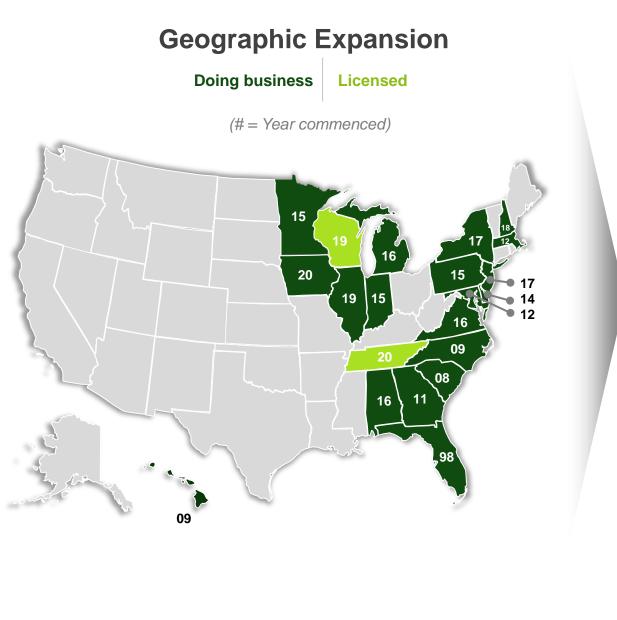
(\$million)



## ... led to #1 homeowner provider in FL



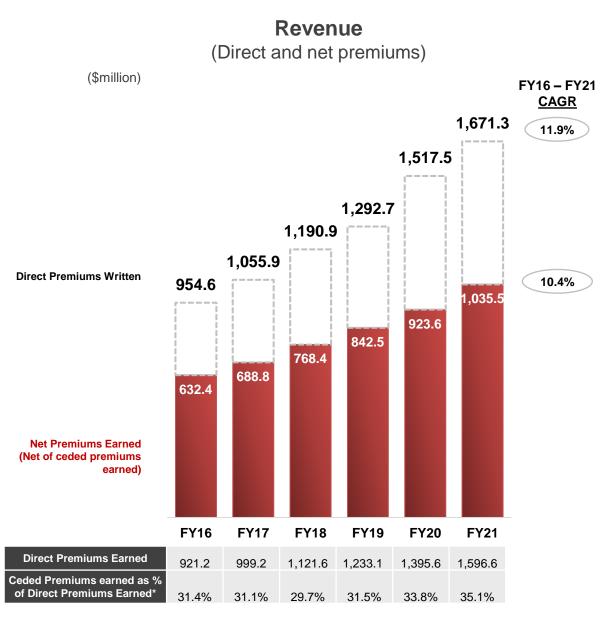
Leverage domain expertise in FL for geographic diversification and opportunistically grow commission base



## **Complementary lines expansion (partners)**

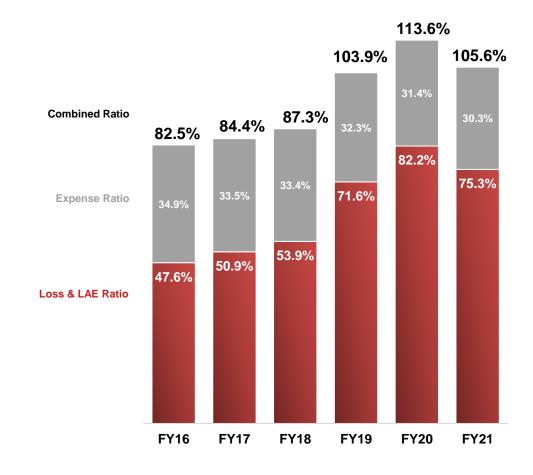


# Performance



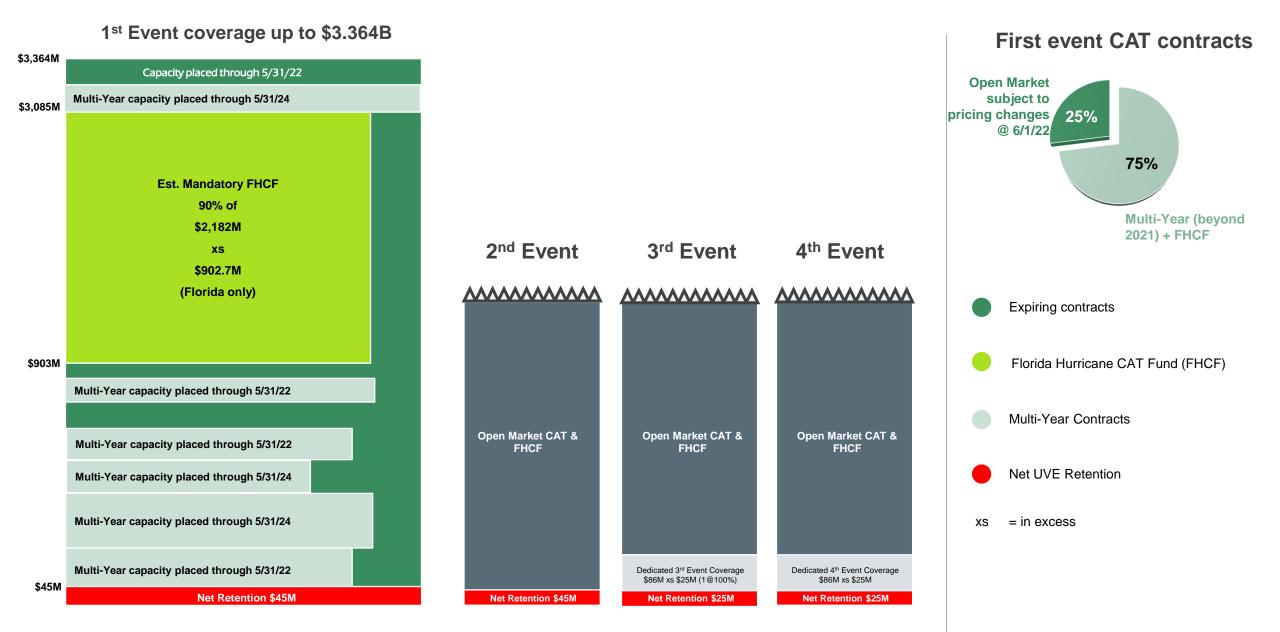
### **Consolidated GAAP Combined Ratio**

(Related expense / Net premiums earned)



# Resilient balance sheet supported by robust reinsurance program ( All States)



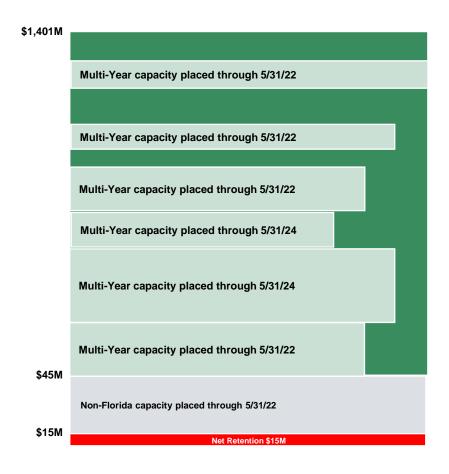


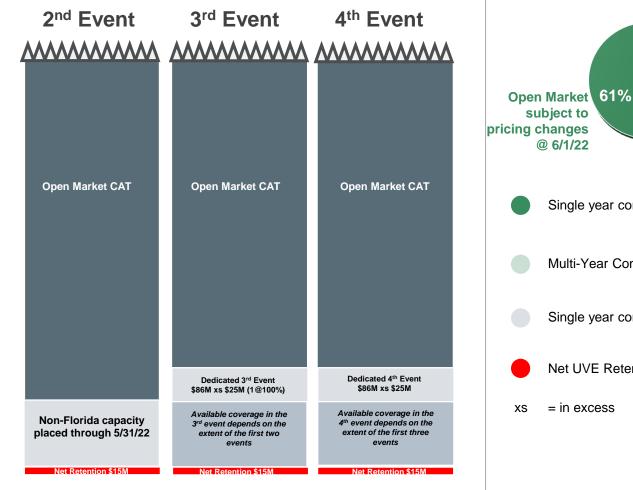
Note: June, 1, 2021 reinsurance program during wind season

Resilient balance sheet supported by robust reinsurance program ( Cher States)



1<sup>st</sup> Event coverage in excess of \$1.4B





First event Open market **CAT contracts** 

Single year contracts All States

Multi-Year Contracts All States

Single year contracts Non-FL

**Net UVE Retention** 

= in excess

XS

subject to

@ 6/1/22

**Multi-Year** (beyond 2021)

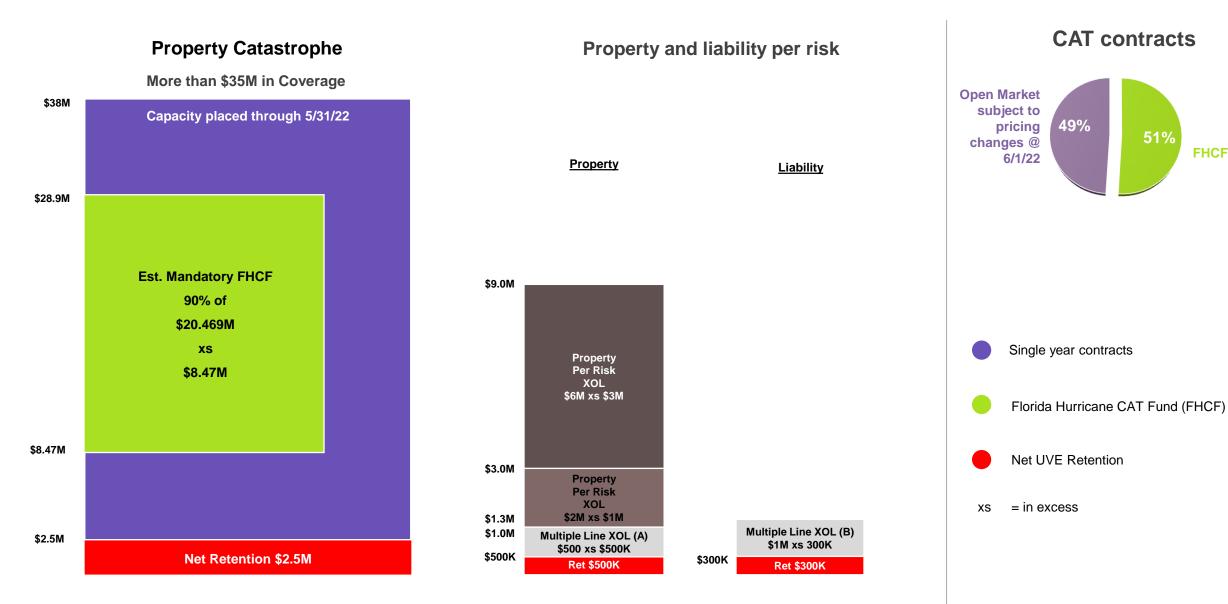
39%

## Resilient balance sheet supported by robust reinsurance program (



51%

FHCF

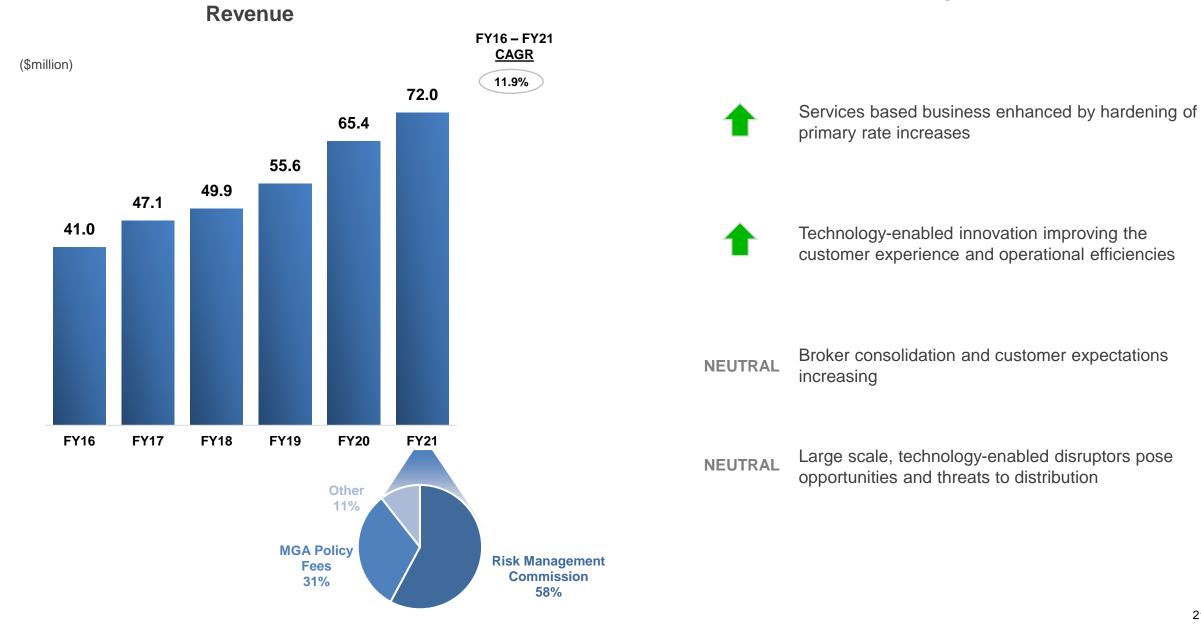






# Services overview

**Industry trends** 

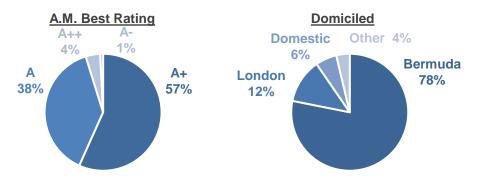


# **Risk Management**

Catastrophe modeling



### **Reinsurance partners**



Industry reinsurance pricing\*



In-house reinsurance brokers, underwriters and licensed actuaries with insurance and reinsurance experience

Daily operations catastrophe modeling utilizing licensed AIR and RMS models

Exposure management through proprietary Internal Profitability Measure (IPM) models and rate level scenario analysis

Strong relationships with traditional reinsurance partners

EVERESS

Largest participants:

Munich RE

99% of capacity A or better A.M. Best rating for all reinsurance partners

Issued first catastrophe bond, Cosaint Re Pte Ltd. in March 2021



Renaíssancek

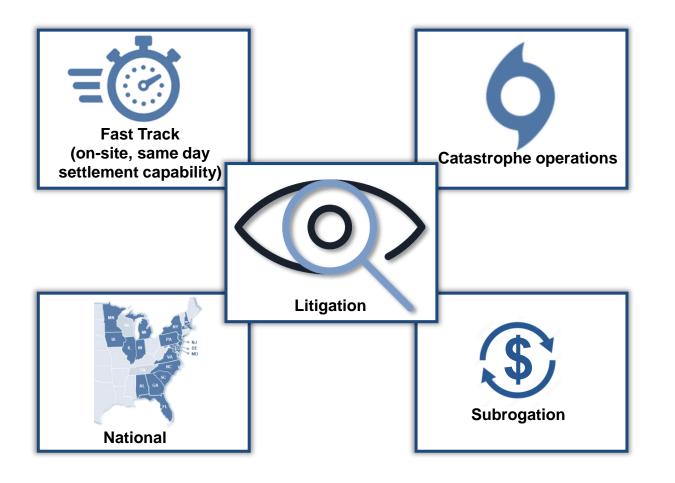
CHUBB

Tempest Re

Reinsurance brokerage through in-house intermediary Blue Atlantic Reinsurance Company (BARC) in partnership with in-house MGA Evolution Risk Advisors and world's largest third party reinsurance brokers

# Claims management structure

Teams functionally organized around demand ...



## ... with significant experience

Billions of dollars in claims paid or incurred\*

Streamlined processes to efficiently accelerate close rate

Proprietary claims administration system

Retain small percentage of external adjusters for surge demand

# Investing in technology: Device agnostic, digitally enabled distribution

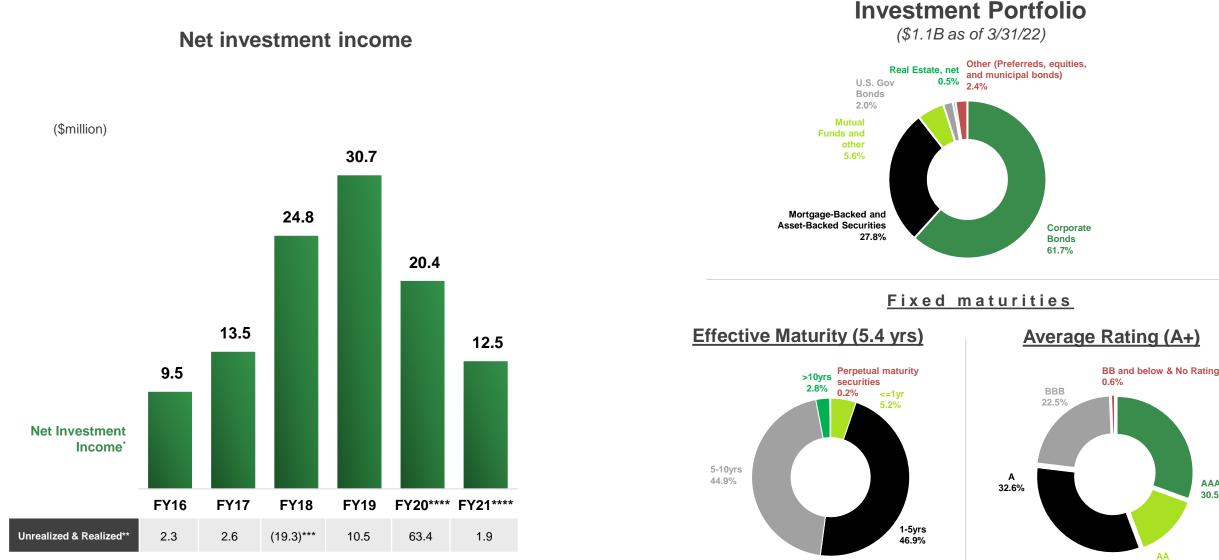


AssuranceAmerica





## Investments overview



\* Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments.

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\*\*\* Beginning in 2018 unrealized amounts were recognized on the income statement as a result of the adoption of new accounting guidance for equity securities. See "Item 8—Note 14 (Other Comprehensive Income (Loss))" in SEC filings for more information. \*\*\*\* NII decrease primarily due to lower yields on cash and fixed-income investments during 2020 and 2021.

AAA

13.8%

30.5%

(\$million)

Committed to returning capital to shareholders, and maintaining a resilient balance sheet

776 (140) 504 (124) (8) **5YR FCF** Share repurchases Dividends Debt repayment **Bolstering the Balance Sheet\*** 





# First Quarter 2022 Results & Guidance

## 1Q22 results

- Diluted GAAP earnings per share ("EPS") of \$0.56, non-GAAP adjusted EPS\* of \$0.64
- Annualized return on average equity ("ROE") of 16.9%
- Book value per share of \$12.80, down 7.0% from year-end 2021
- Direct premiums written of \$396.5 million, up 8.5% from the prior year quarter
- Direct premiums earned up 10.4% from the prior year quarter
- Net combined ratio of 97.9%, up 4.8 points from the prior year quarter
- Repurchased 320,528 shares for \$3.9 million. Total capital returned to shareholders of \$8.9 million, including \$0.16 per share regular quarterly dividend.

### Maintaining Guidance (assuming no extraordinary weather events and no realized or unrealized gains in 2022)

• FY22 guidance: GAAP and non-GAAP adjusted EPS<sup>\*</sup> of \$1.80 - \$2.20; ROAE 12.5% - 15.0%.

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