



# Investor Briefing

---

## FY21 Q3 Results

Reported October 27<sup>th</sup>, 2021



# Forward-looking statements and Regulation G Disclosure Statement

## Forward-looking statements

This presentation may contain “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. The words “believe,” “expect,” “anticipate,” “will,” “plan,” and similar expressions identify forward-looking statements, which speak only as of the date the statement was made. Such statements may include commentary on plans, products and lines of business, marketing arrangements, reinsurance programs and other business developments and assumptions relating to the foregoing. Forward-looking statements are inherently subject to risks and uncertainties, some of which cannot be predicted or quantified, including those risks and uncertainties described under the heading “Risk Factors” and “Liquidity and Capital Resources” in our 2020 Annual Report on Form 10-K, and supplemented in our subsequent Quarterly Reports on Form 10-Q. Future results could differ materially from those described, and the Company disclaims any intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events, or otherwise. For further information regarding risk factors that could affect the Company’s operations and future results, refer to the Company’s reports filed with the Securities and Exchange Commission, including the Company’s Annual Report on Form 10-K and the most recent quarterly reports on Form 10-Q.

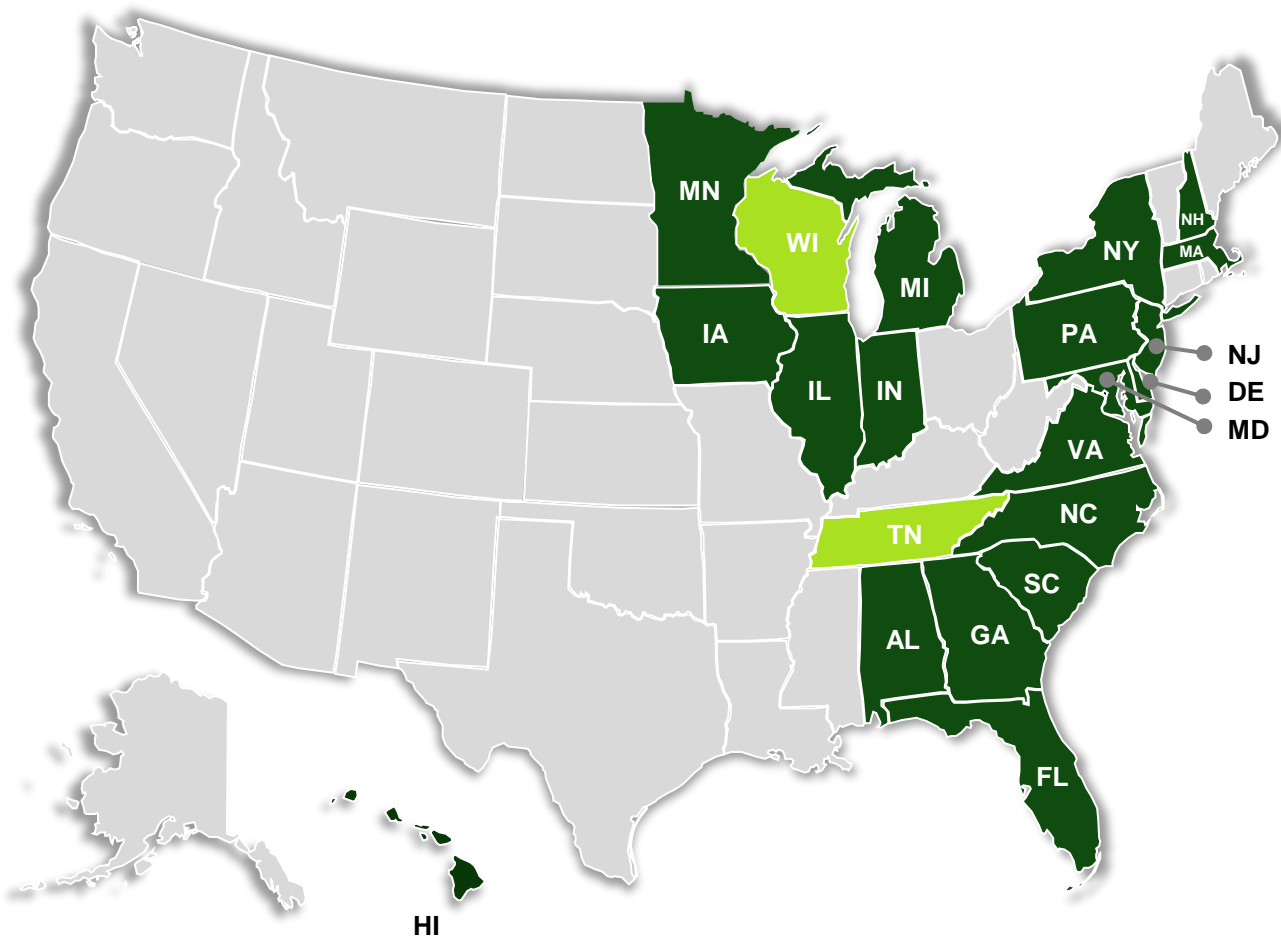
## Regulation G Disclosure Statement and Key Performance Indicators

This presentation includes financial results with respect to adjusted operating income, and adjusted earnings per share, which are non-GAAP financial measures as defined by the SEC’s Regulation G. Non-GAAP financial measures should be viewed as supplementing, and not as an alternative or substitute for the Company’s financial results prepared in accordance with GAAP. Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company’s earnings release for the third quarter of 2021, filed with the SEC as an exhibit to a Current Report on Form 8-K on October 27, 2021, and also available on the Company’s website at <https://UniversalInsuranceHoldings.com> under “Investors” with the subheading of “Earnings Releases.” For more information regarding our key performance indicators, please refer to the section titled “Management’s Discussion and Analysis of Financial Condition and Results of Operations - Key Performance Indicators” in our forthcoming Quarterly Report on Form 10-Q for the quarter ended September 30, 2021.

# Universal Insurance Holdings (UVE) Overview

Doing business

Licensed



Leading holding company of personal residential homeowners insurance and services

**>\$1.5B**

FY20 Direct Premiums Written

**~19%**

5-year average Return on Equity\*

**19**

States actively doing business

**>950K**

Customer policies managed

**>1,000**

Full time equivalent employees

**>10,000**

Independent agents in the distribution channel

**Ft. Lauderdale, FL**

Headquarters

**A**

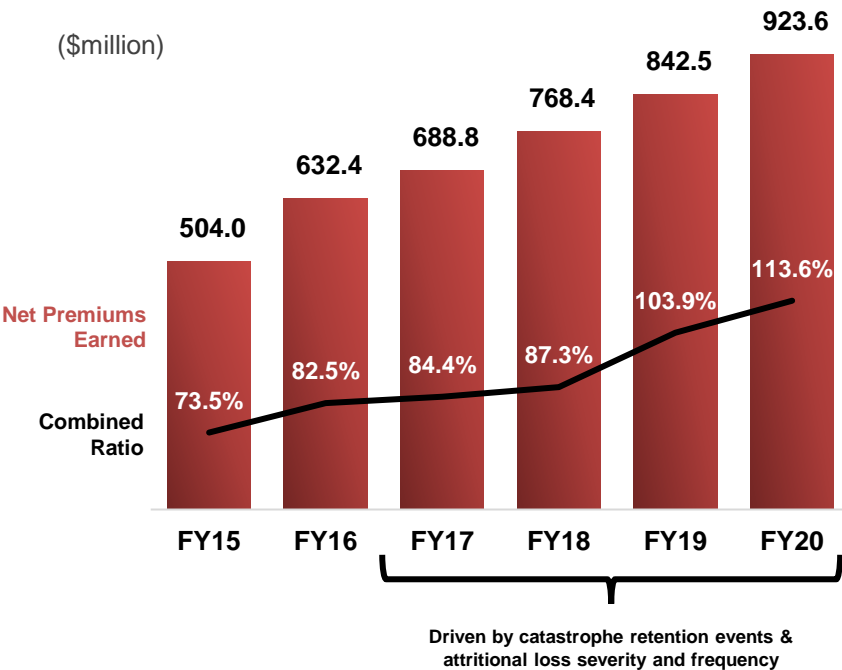
**Exceptional**

Demotech financial stability rating

\*As of December 31, 2020

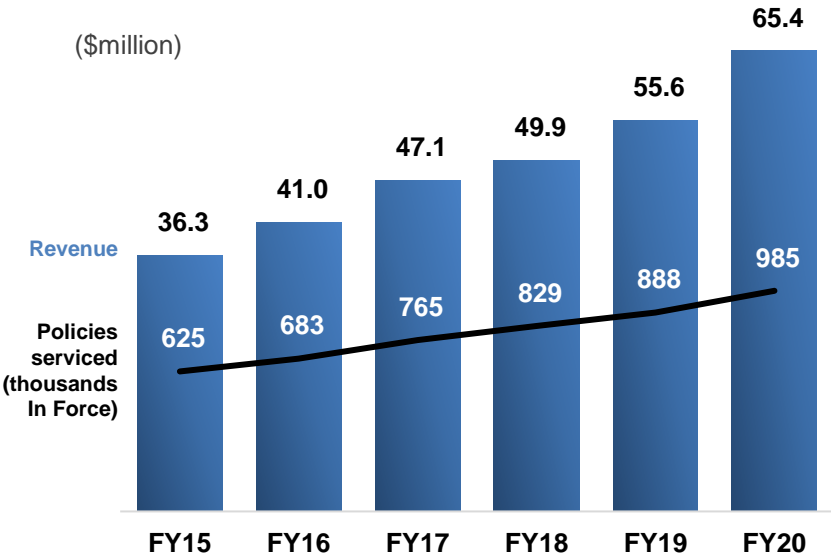
# Financial Overview

## Underwriting



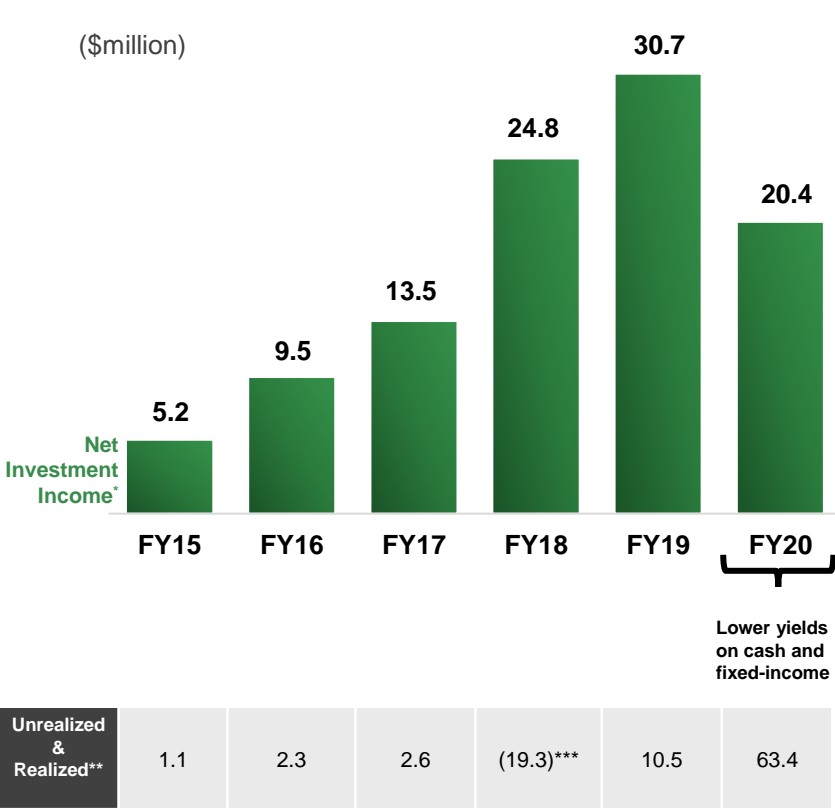
- **Protection Solutions:** Insurance for personal residential homeowners, renters/tenants, condo unit owners, dwelling/fire, allied lines, other structures, personal property, liability and articles coverages, in addition to commercial residential multi-peril.
- **Claims Management:** Claims processing and adjustment from claim inception to conclusion

## Services



- **Risk Management:** Advises on actuarial analysis, distribution, claims payment and policy administration, underwriting and reinsurance negotiations.
- **Distribution:** Markets and sells insurance products through independent agents and direct-to-consumer online distribution platforms.

## Investments



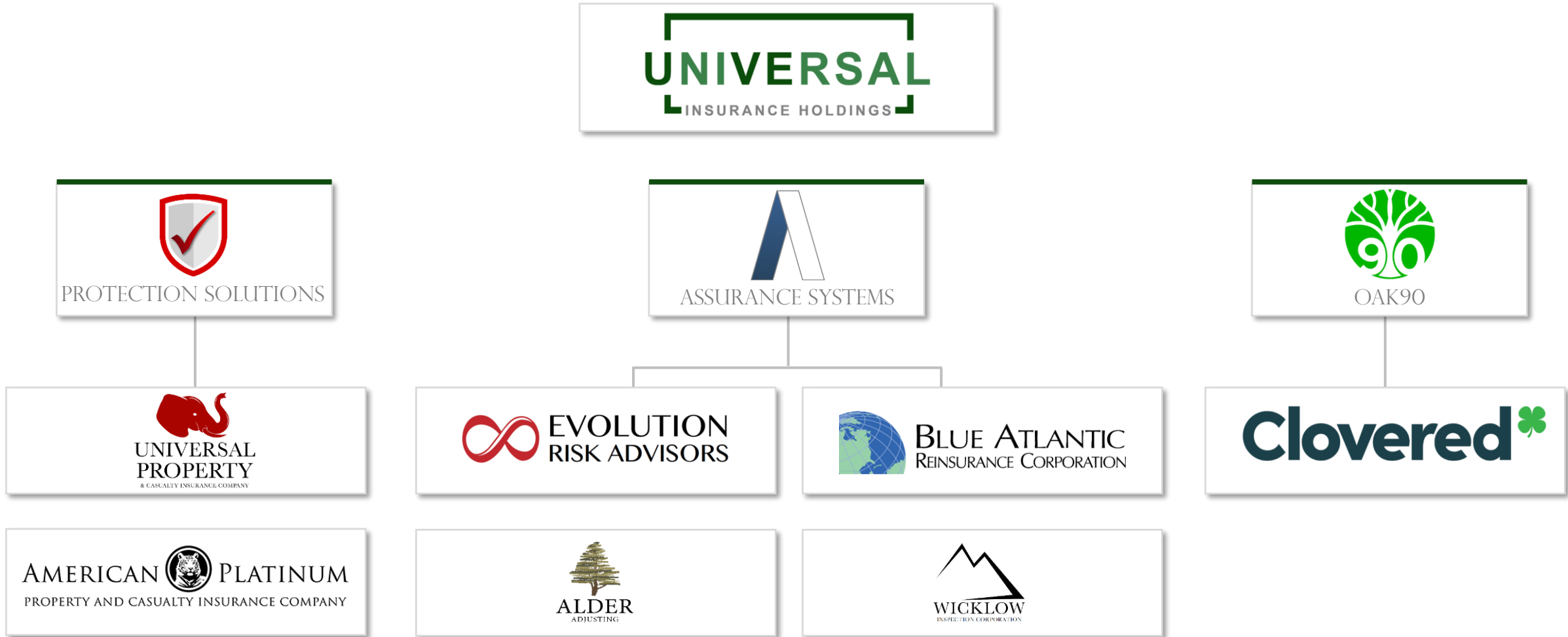
- **Fixed Income:** Focused on preservation of capital and liquidity for claims payments
- **Equity Securities and Real Estate:** Seeks capital appreciation and diversification

\* Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments.

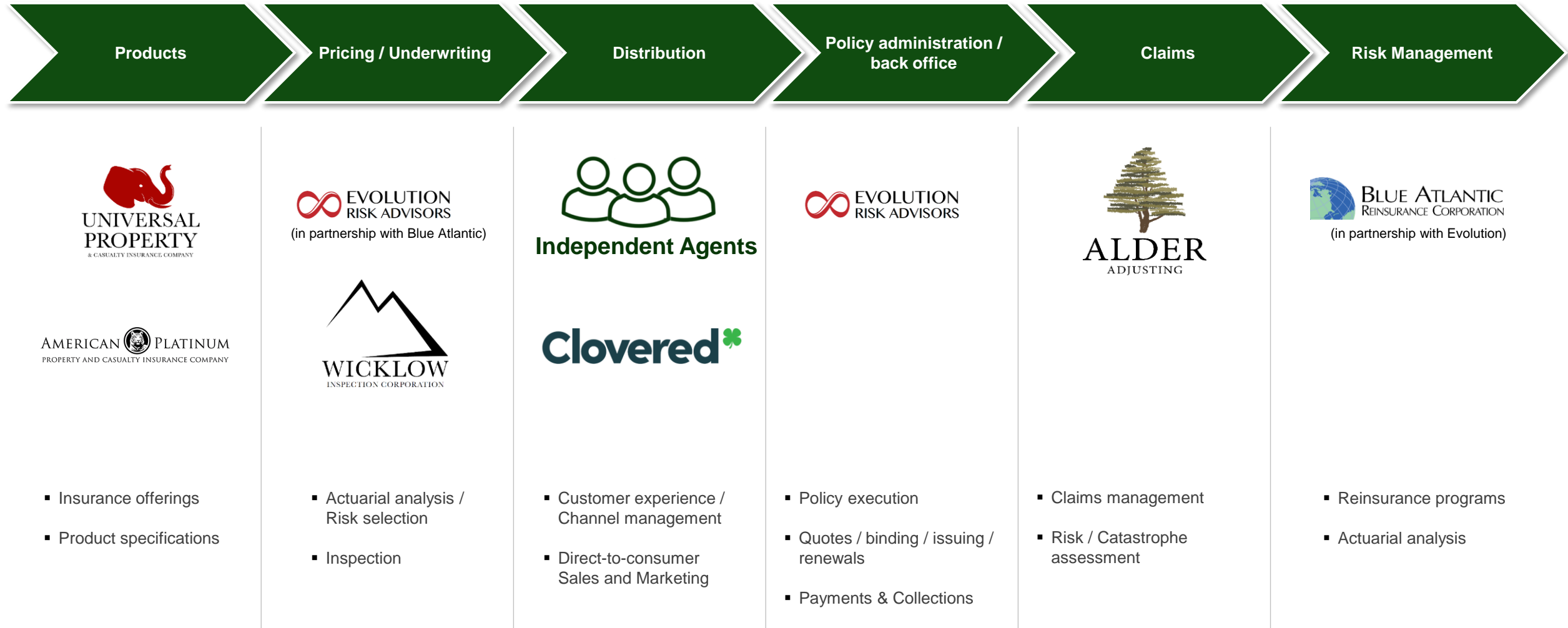
\*\* Net unrealized & realized gains (losses) on equity investments.

\*\*\* Beginning in 2018 unrealized amounts were recognized on the income statement as a result of the adoption of new accounting guidance for equity securities. See "Item 8—Note 14 (Other Comprehensive Income (Loss))" in SEC filings for more information.

# Organized around protection and insurance systems capabilities ...



# ... with an end-market focus across the insurance value chain

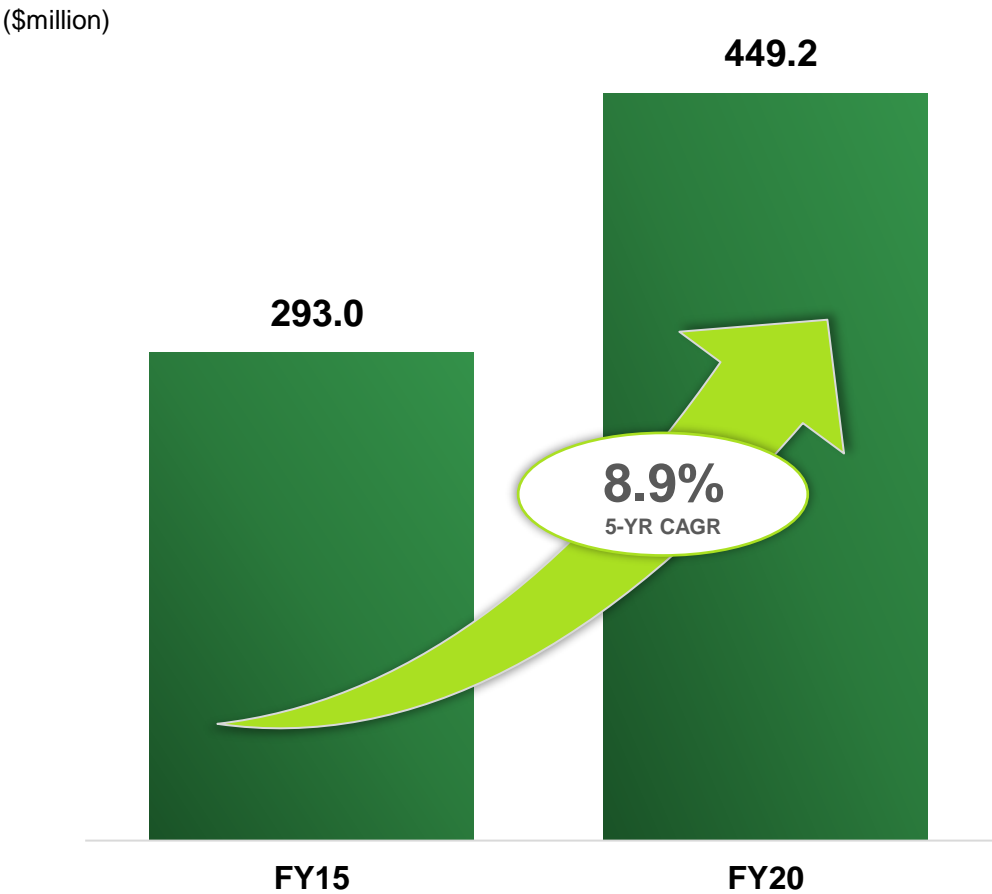


# Proven track record ...

5-year average Return on Equity (ROE)



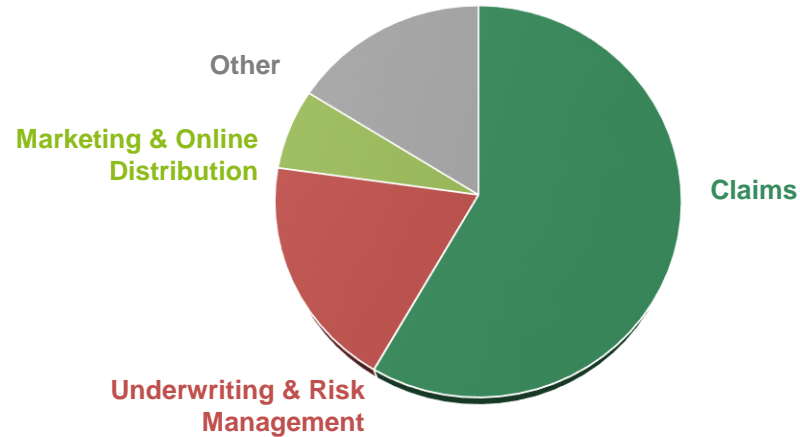
Book value growth\*\*



\*As of December 31, 2020  
\*\*Excludes preferred stock

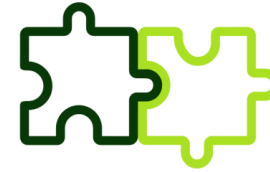
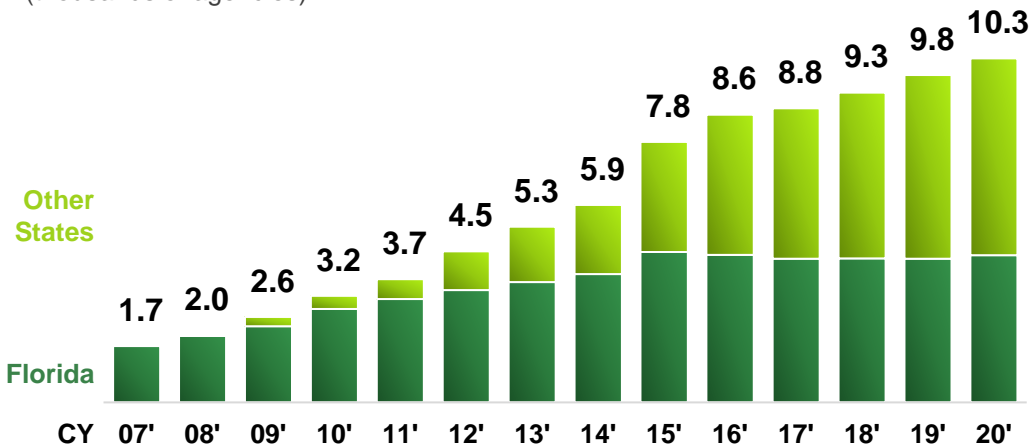
... backed by the strength of our employees and agents

**Talent** (as of 9/30/2021)



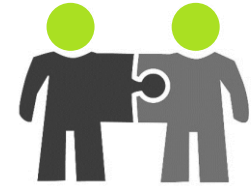
### Independent agent distribution channel

(thousands of agencies)



#### Risk Management

- In-house reinsurance and actuary experience
- In-house claims and underwriting teams



#### Service

- Strong partner relationships
- Quality customer advocates



#### Training

- In-house and third party best practices training
- Technology-enabled point of sale tools



#### Compensation

- Attractive commission and performance based incentives
- Strong talent retention management



# Large and growing Homeowners Multi-peril (MP) insurance opportunity

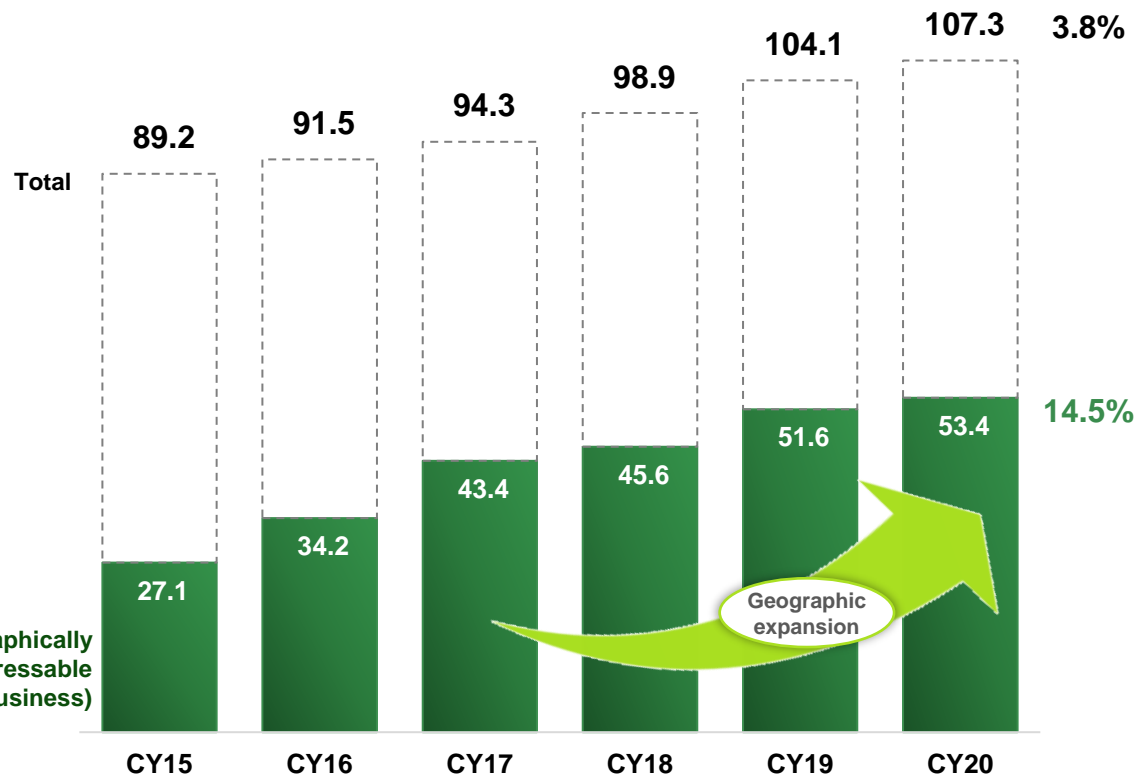
## P&C Industry Homeowners MP Direct Premiums Written

(U.S. & territories Homeowners Multi-Peril)

(\$billion)

CY15-CY20  
CAGR

3.8%



## Opportunistic expansion

### Price

- Focus on rate adequate markets and positioning for market dislocation events

### Customer Experience

- Leveraging domain expertise in CAT-exposed conditions to provide seamless experience across the insurance value chain

### Diversification

- Provide earnings stability and reinsurance pricing benefits from risk profile improvements
- Writing business in 11 out of the largest 15 states in America\*

States doing business	CY15	CY16	CY17	CY18	CY19	CY20
FL as % of addressable	32.4%	25.7%	21.2%	21.1%	19.5%	20.0%

\*Measured by Homeowners MP Direct Premiums Written 2020. Not currently writing in TX, CA, OH, CO from the top15

# Multi-year strategic priorities – Strengthening the foundation

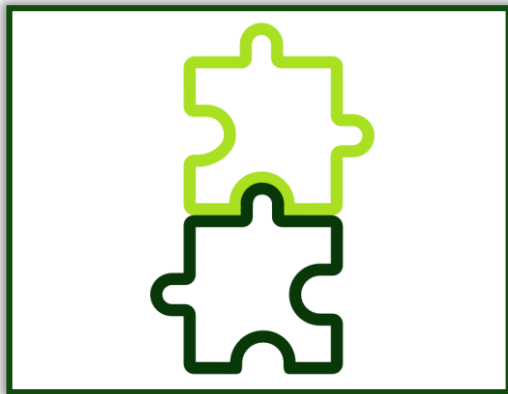
## Core franchises



Protection Solutions



Distribution



Risk Management



Claims Management

1

**Focus on disciplined growth and maximize earnings stability**

2

**Maintain a resilient balance sheet**

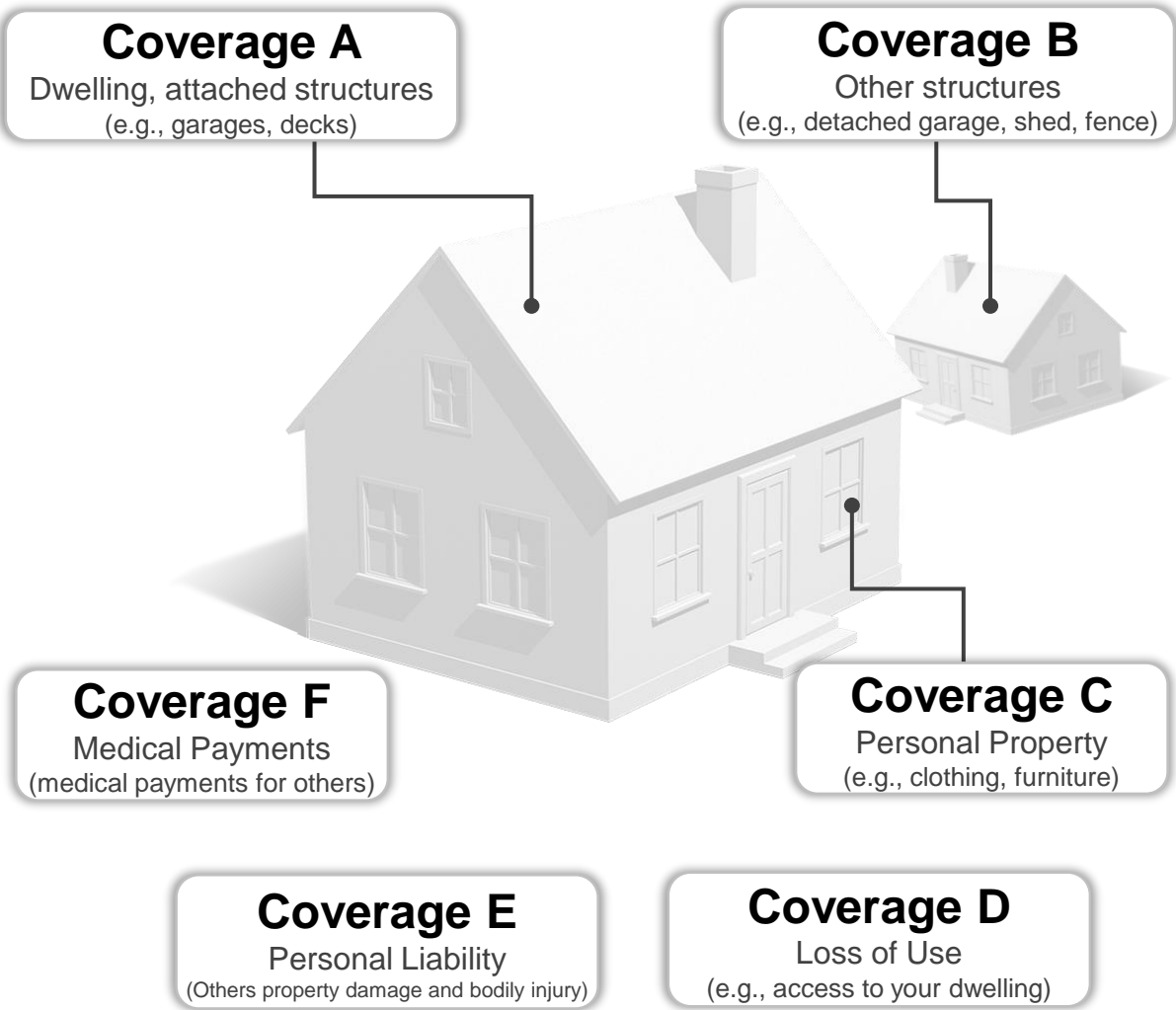
3

**Make customer service and continuous improvement a way-of-life**

# Underwriting

# Overview of insurance offerings

## Homeowners coverage



Homeowners

Condo

Renters

Landlords

Homeowners

Commercial Residential

## Products offered

Form Type

Carrier

- HO2 – Broad Form (named perils only)
- HO3 – Special Form (Most common)
- HO5 – Comprehensive Form
- HO8 – Modified Coverage Form



- HO6 – Condo Form (individual condo unit owner)



- HO4 – Renters Form (tenant occupant)



- DP1 – Named peril only - rental or investment property
- DP2 – Named perils only – more comprehensive
- DP3 – Open Peril policies



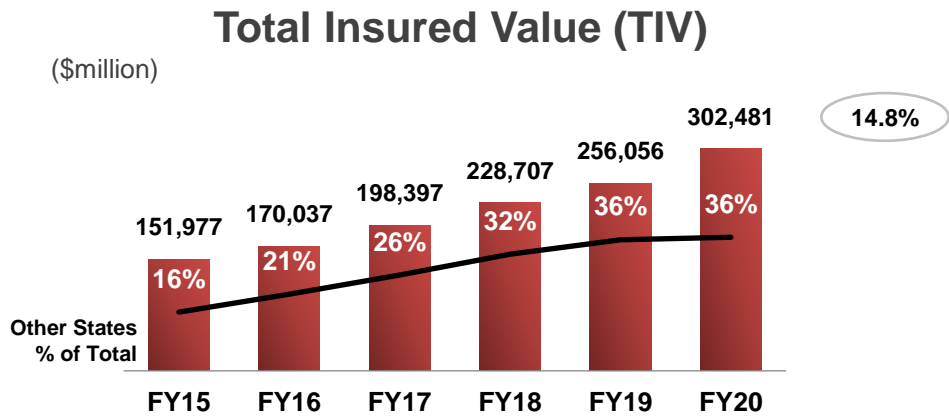
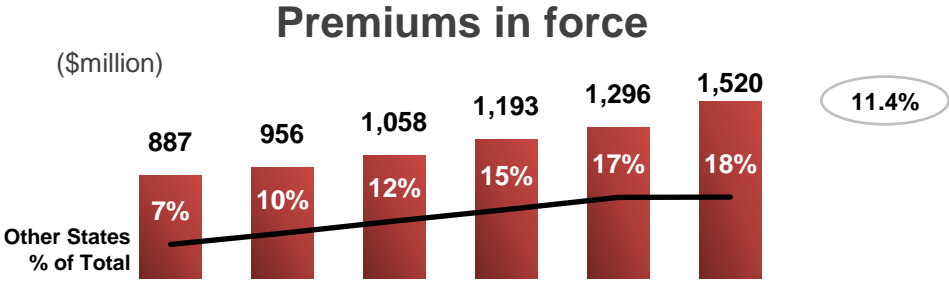
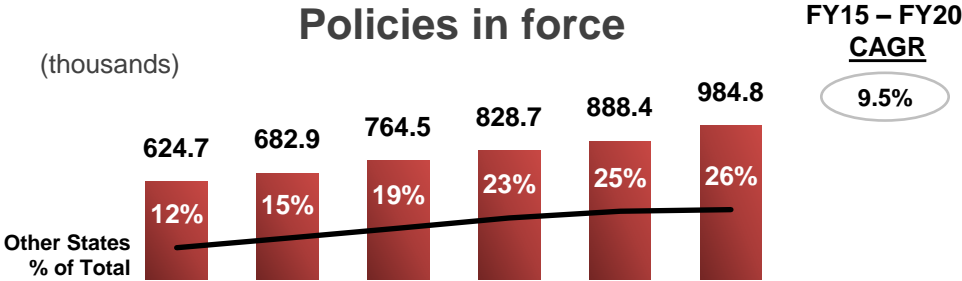
- HO3 – Special Form (Property values in excess of \$1M)



- CP10 – Business & Personal Property Form (e.g., HOA's, Apartments)
- CP17 – Condo Property Form



# Underwriting overview



## Industry trends



Primary rate increases improving rate adequacy



Constraints of carrier participants creating segment opportunities



Reinsurance catastrophe pricing hardening and overall influence of social inflation on claims



Point in the business cycle putting pressure on margins, including inflationary pressures on replacement costs

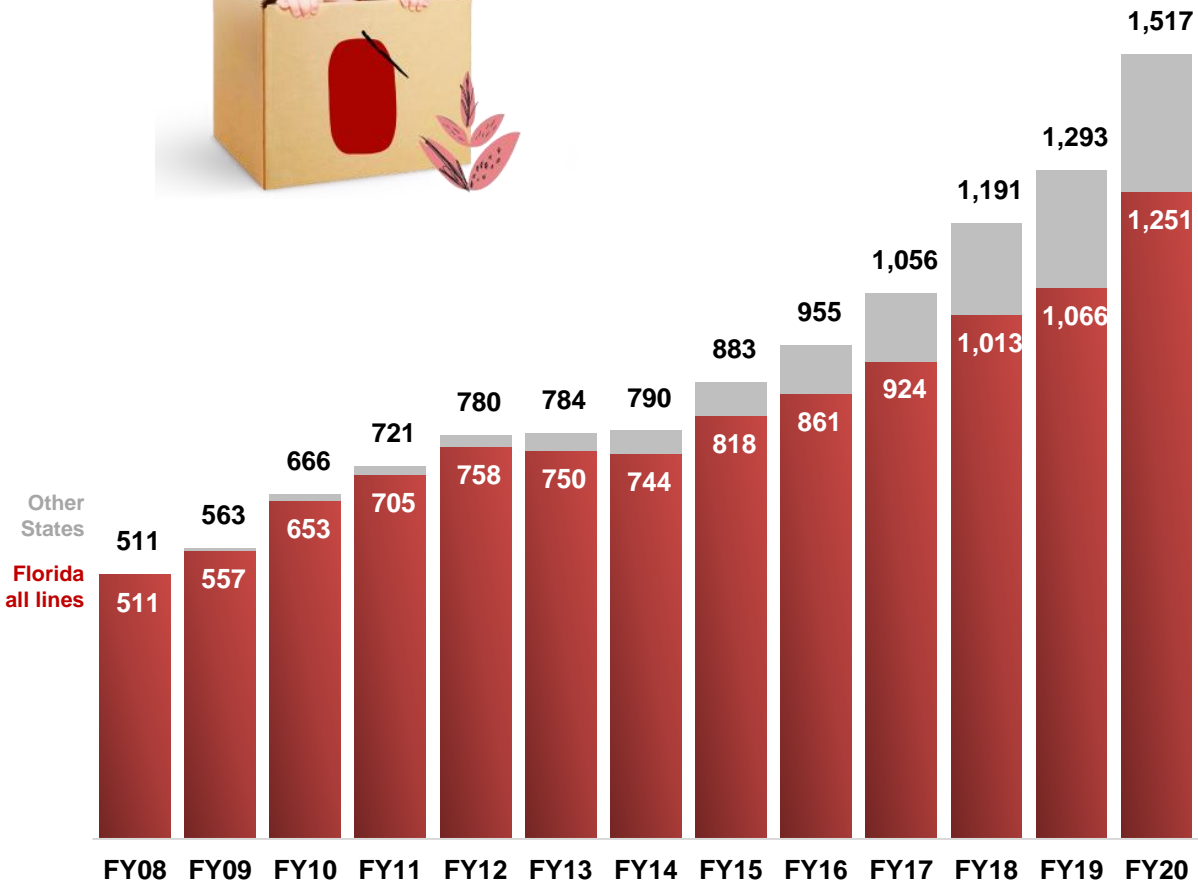


Heightened frequency of recent weather events

# UVE organically grew into #1 in FL

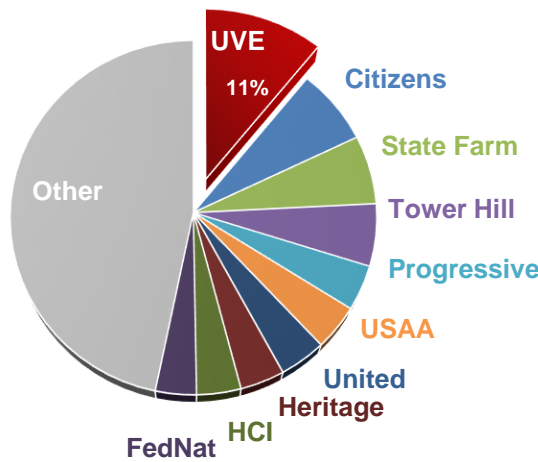
## FL Direct premiums written growth ...

(\$million)

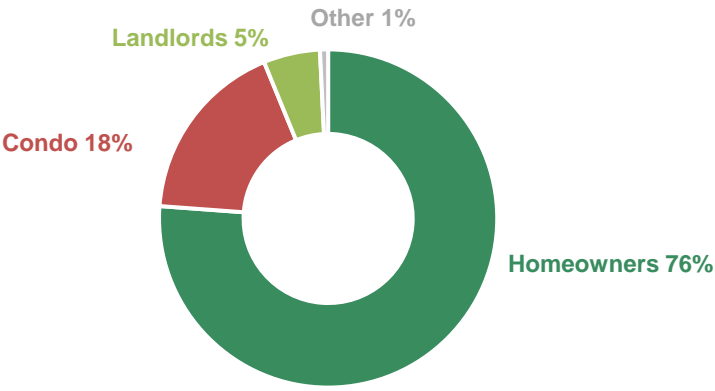


## ... led to #1 homeowner provider in FL

2020 Homeowners MP FL segment\*



2020 UVE FL Homeowners MP by product



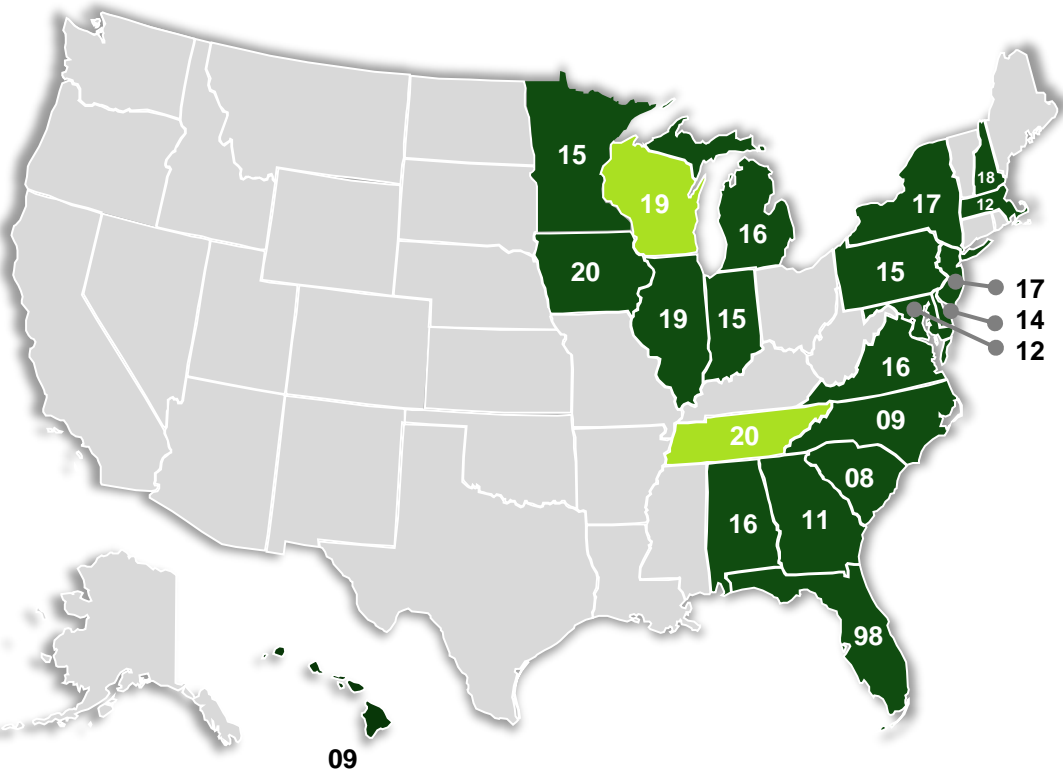
\*Excludes Fire and Allied lines as defined by S&P Global Market Intelligence.

# Leverage domain expertise in FL for geographic diversification and opportunistically grow commission base

## Geographic Expansion

Doing business | Licensed

(# = Year commenced)



## Complementary lines expansion (partners)

### Homeowners

### Auto

### Flood

### E&S homeowners

### Commercial

### Commercial Auto

### Home hurricane deductible

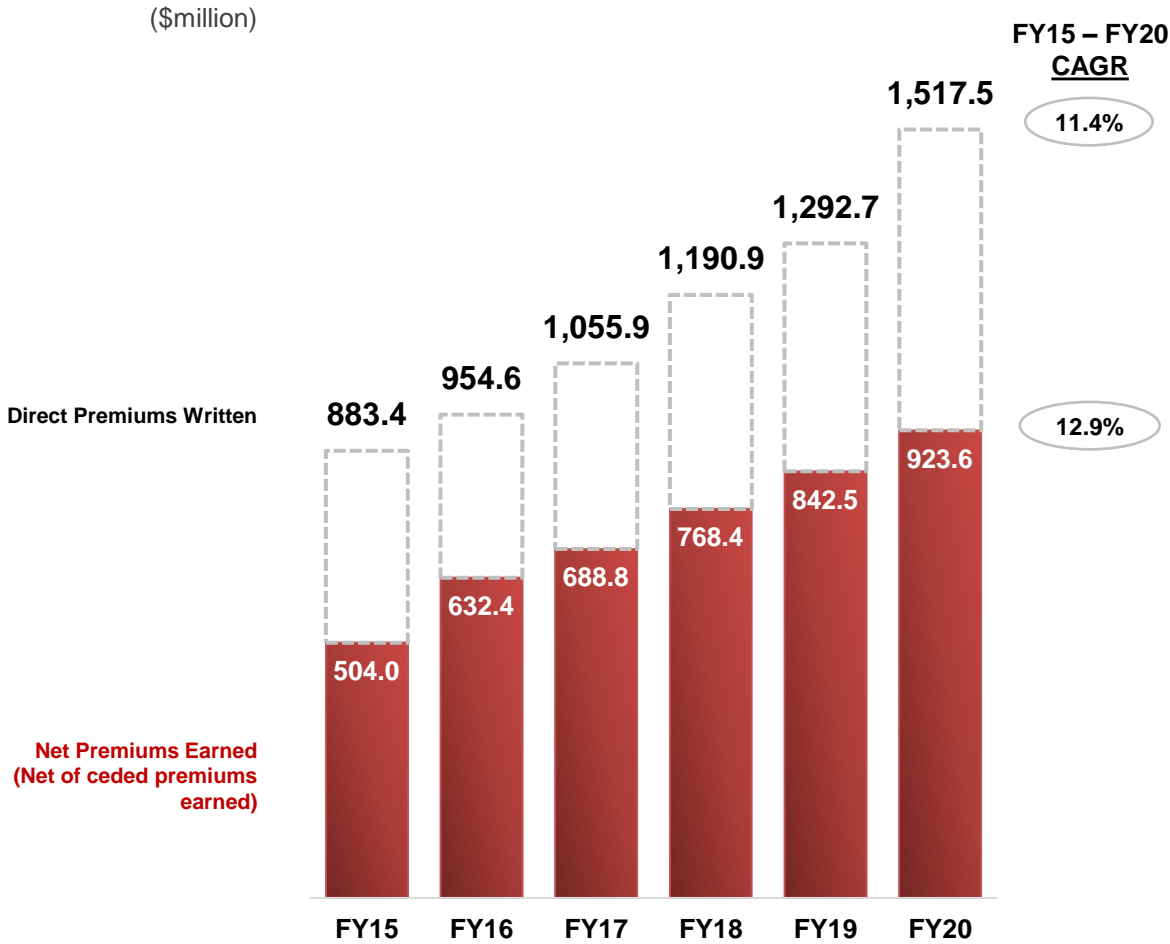
### In-house commercial-res risk bearing program

### Personal Umbrella

A Division of PersonalUmbrella.com

# Performance

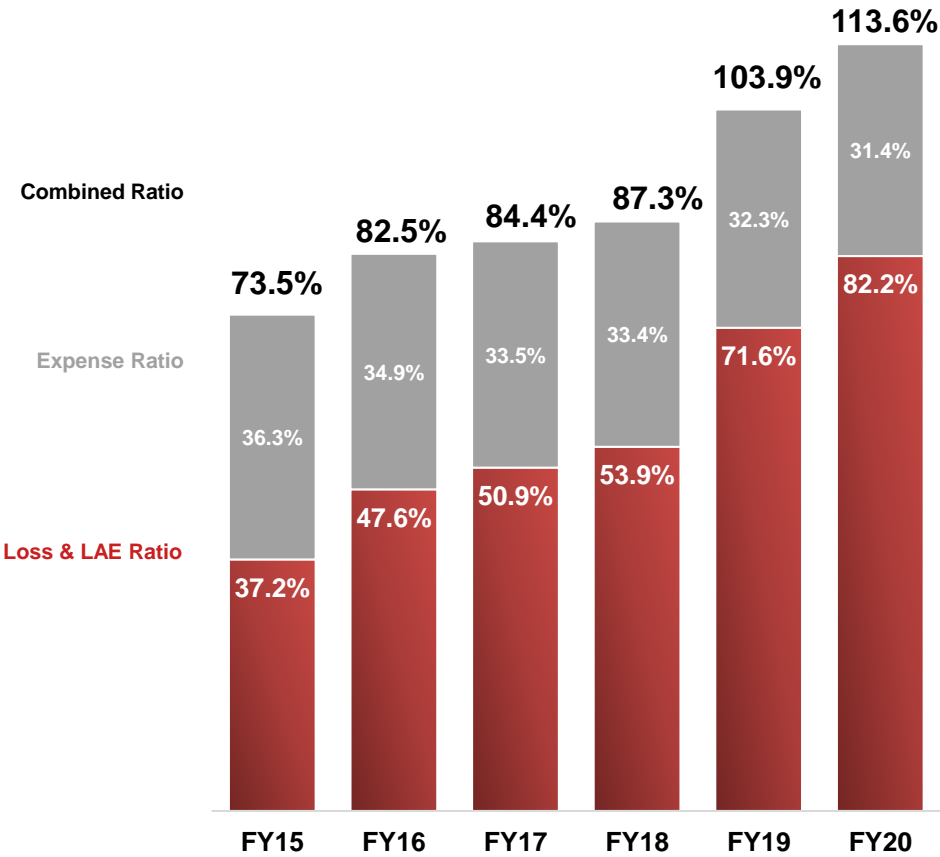
## Revenue (Direct and net premiums)



Direct Premiums Earned	836.8	921.2	999.2	1,121.6	1,233.1	1,395.6
Ceded Premiums earned as % of Direct Premiums Earned*	39.8%	31.4%	31.1%	29.7%	31.5%	33.8%

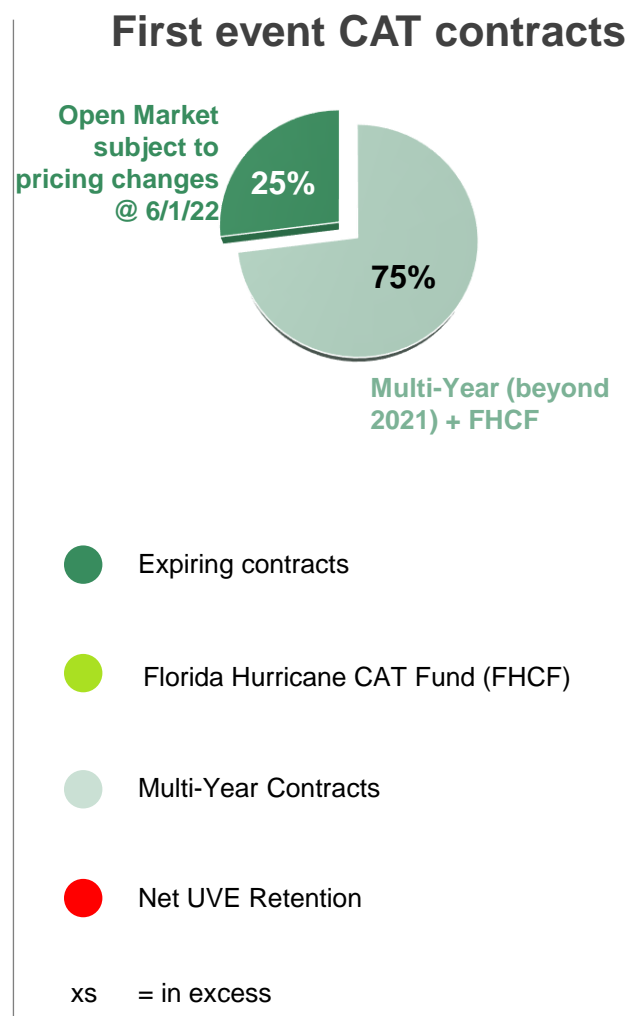
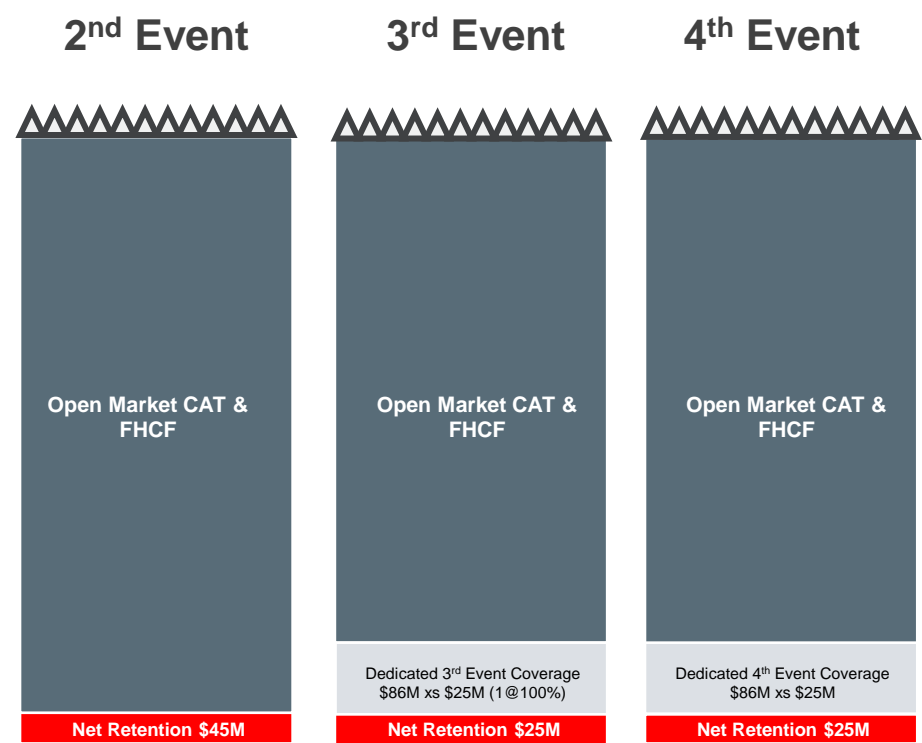
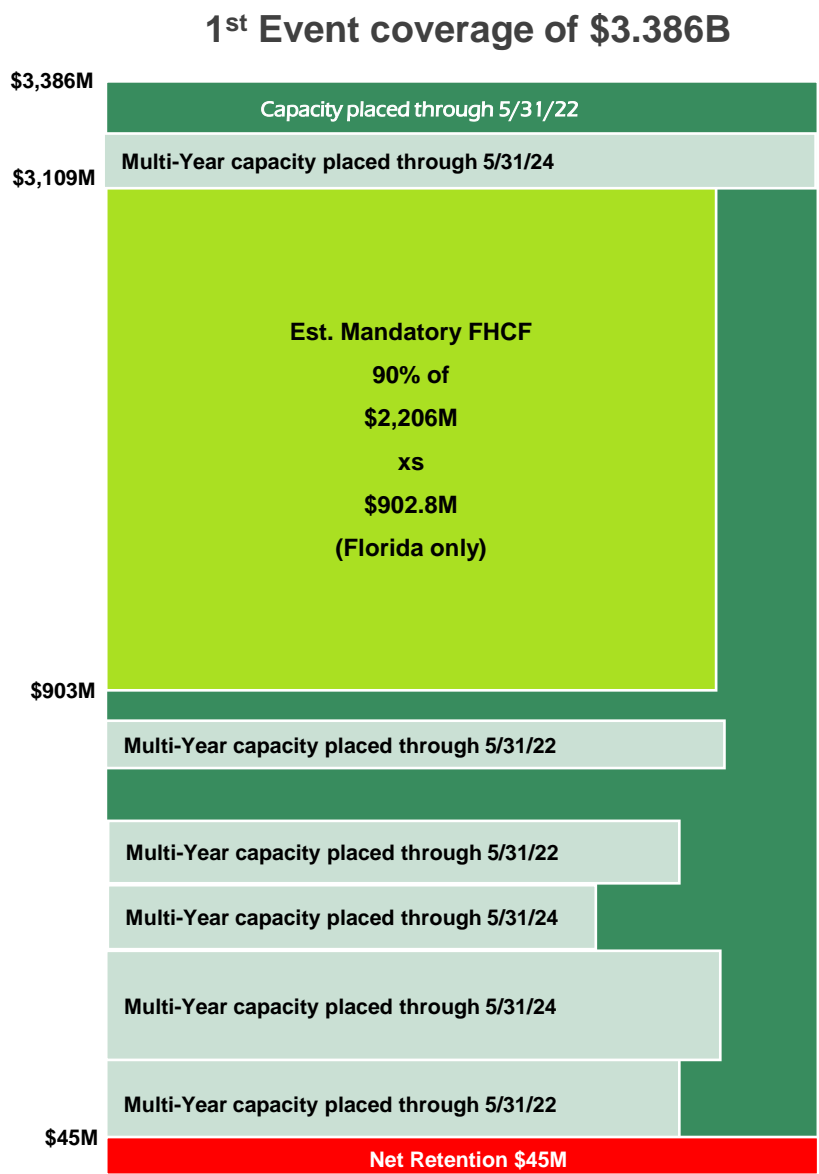
\*Excludes reinstatement premium

## Consolidated GAAP Combined Ratio (Related expense / Net premiums earned)



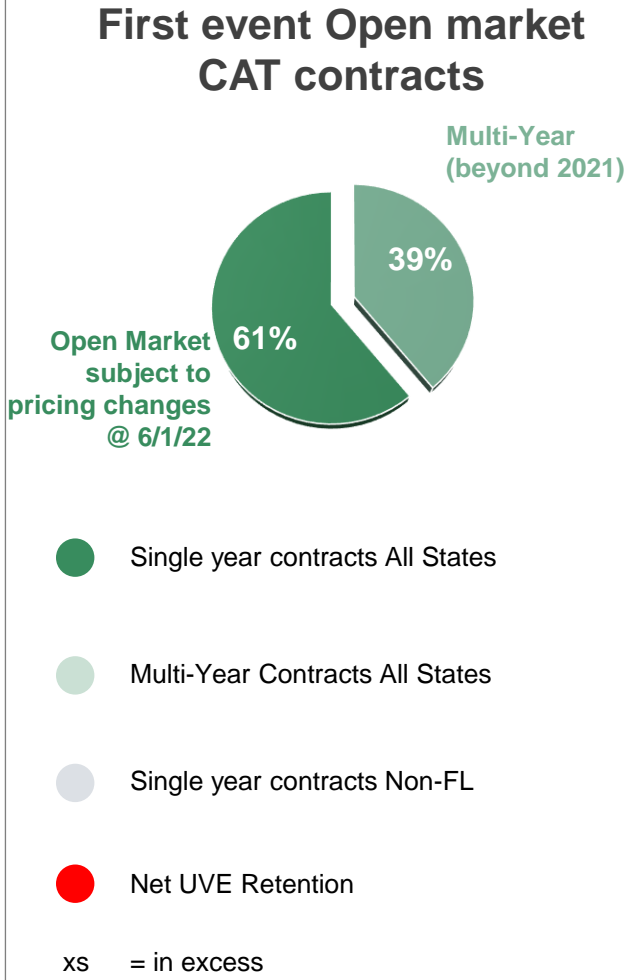
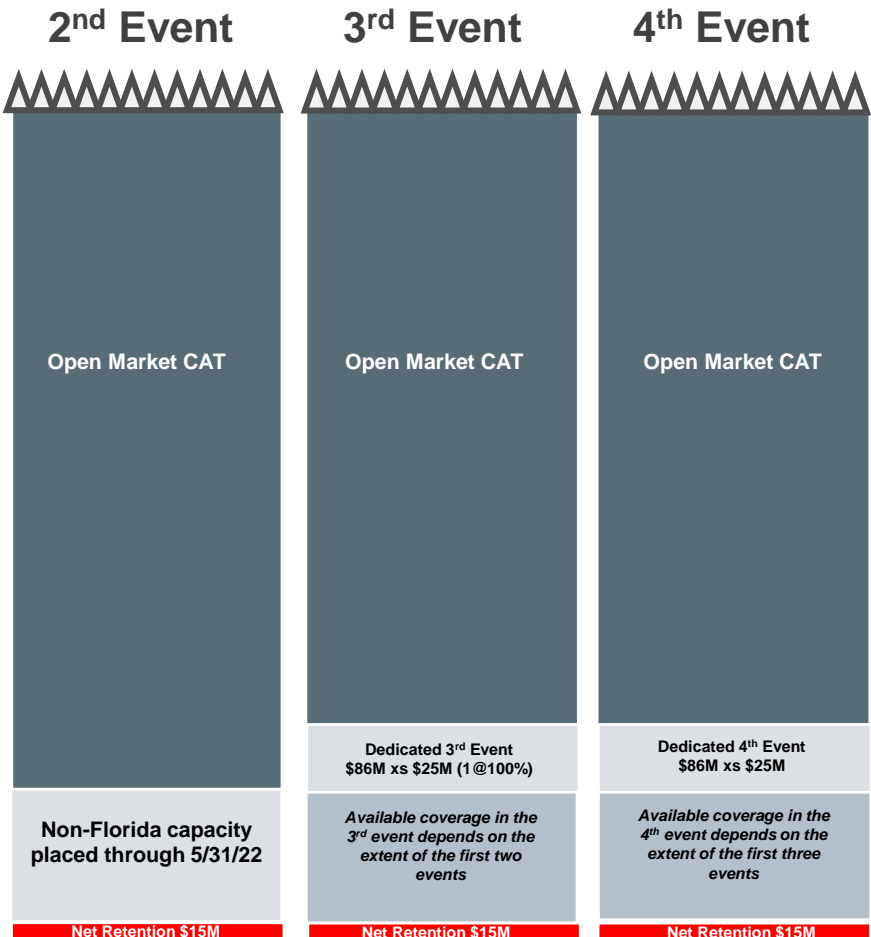
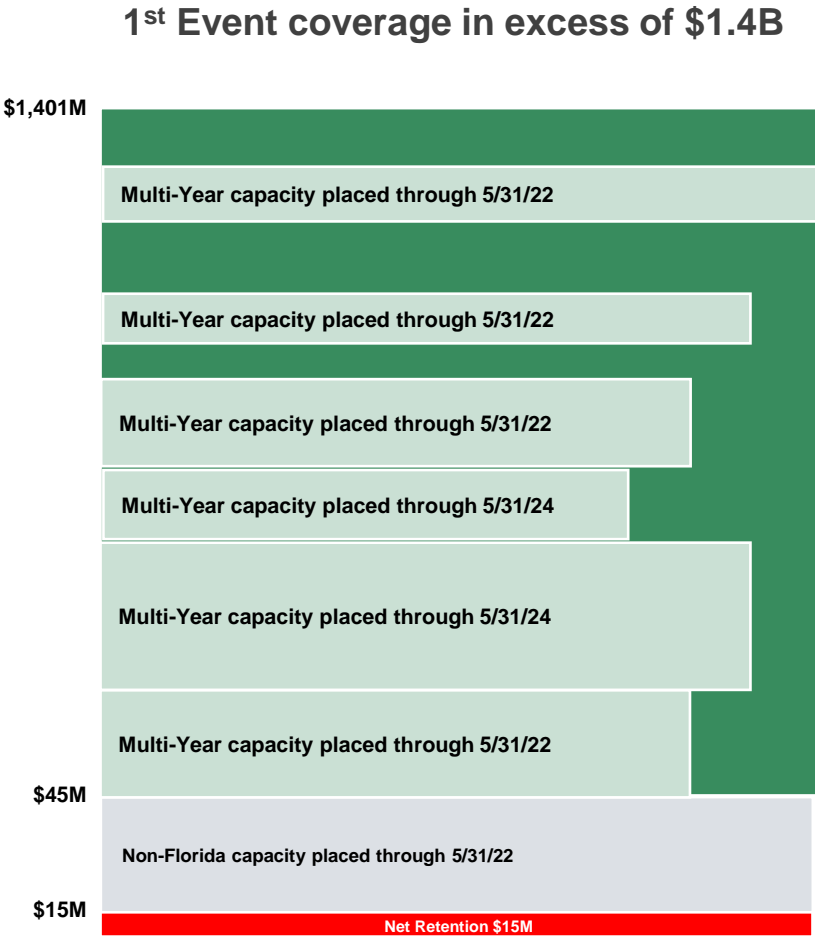


# Resilient balance sheet supported by robust reinsurance program ( All States)



Note: June, 1, 2021 reinsurance program

# Resilient balance sheet supported by robust reinsurance program ( Other States)

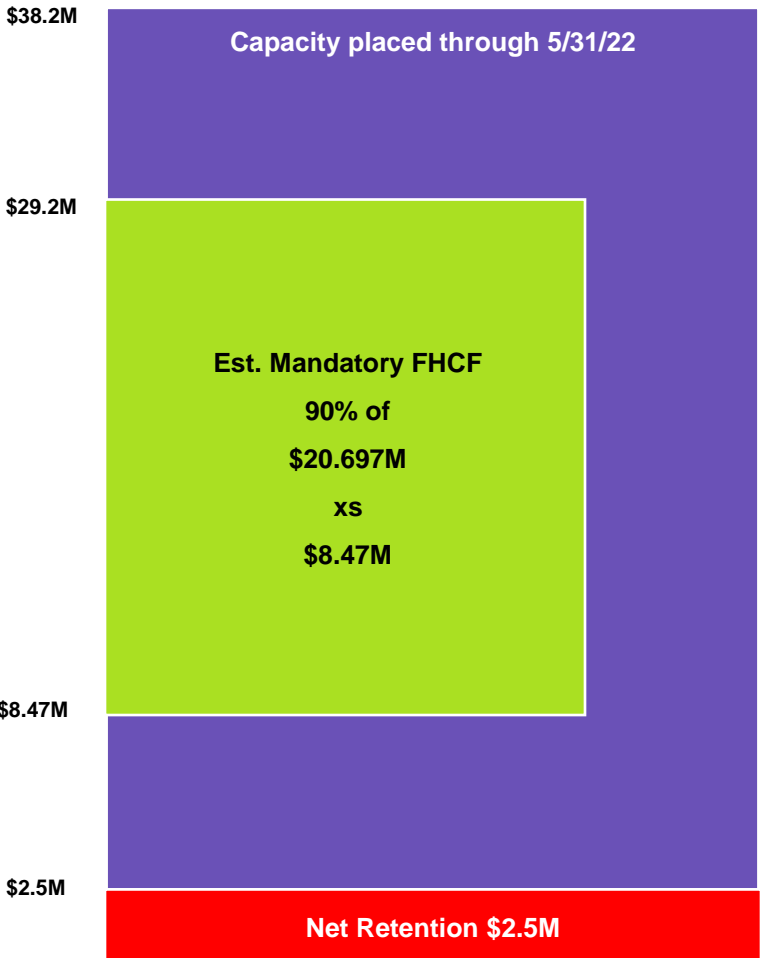


Note: June, 1, 2021 reinsurance program

# Resilient balance sheet supported by robust reinsurance program ( )

## Property Catastrophe

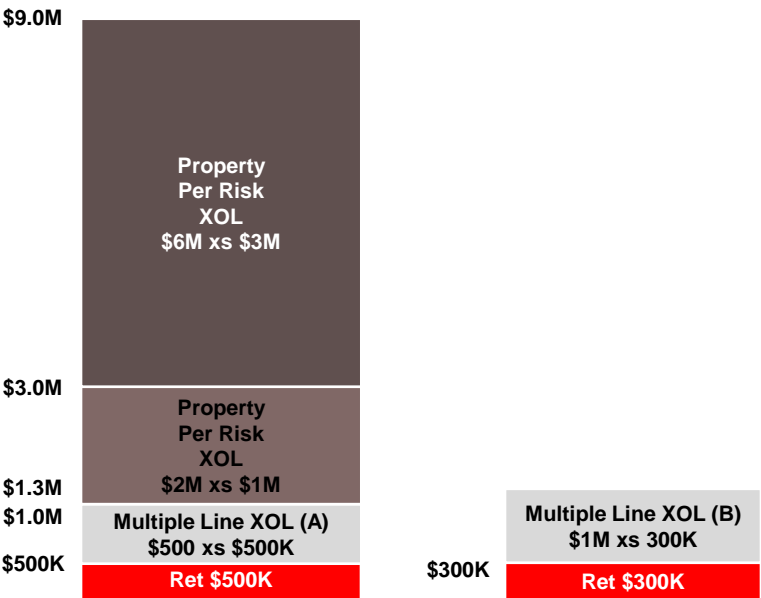
More than \$35M in Coverage



## Property and liability per risk

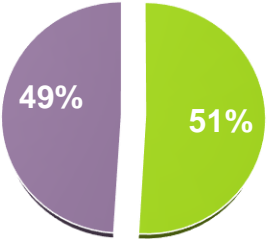
Property

Liability



## CAT contracts

Open Market  
subject to  
pricing  
changes @  
6/1/22



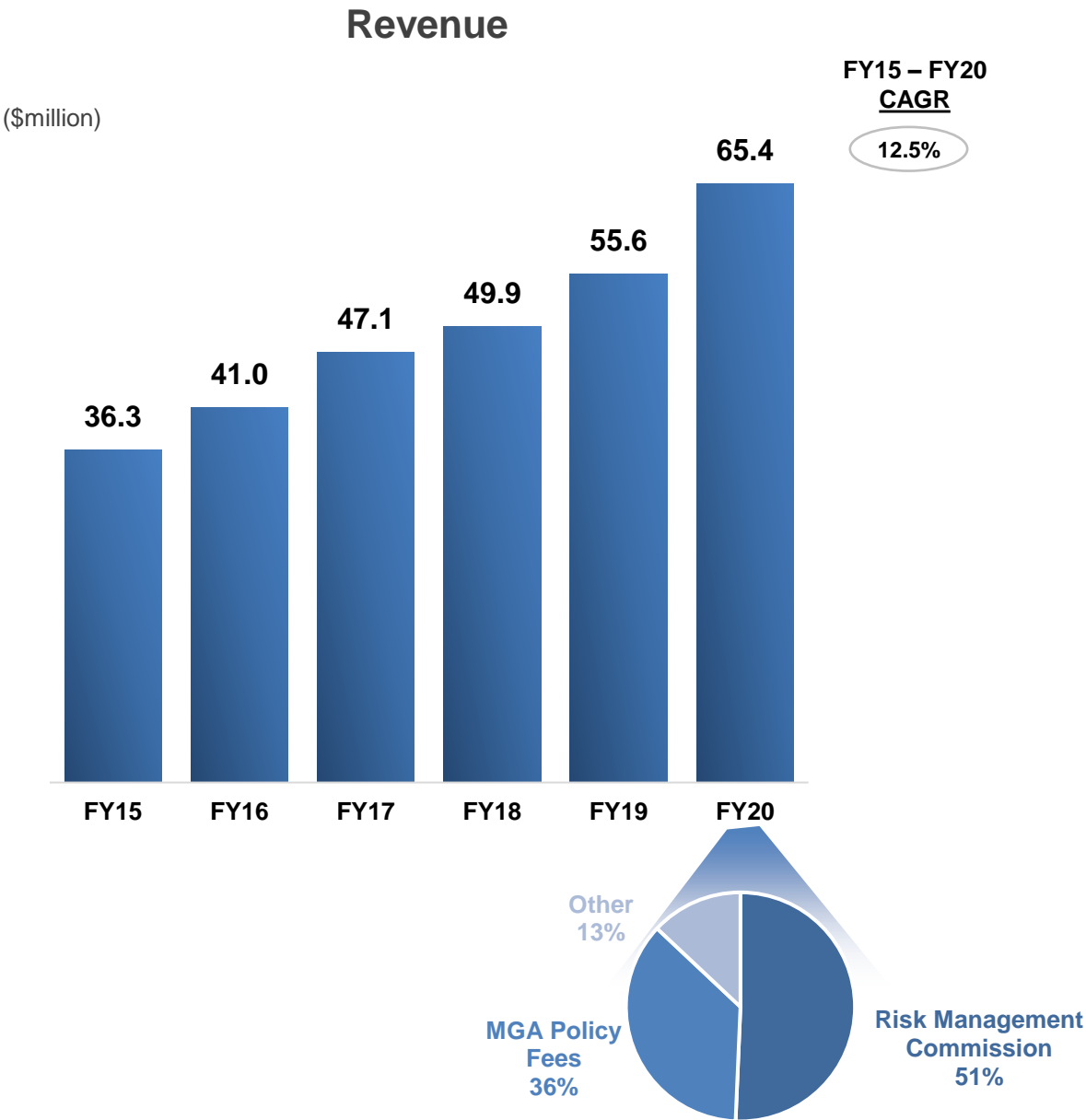
FHCF

- Single year contracts
- Florida Hurricane CAT Fund (FHCF)
- Net UVE Retention
- xs = in excess



# Services

# Services overview

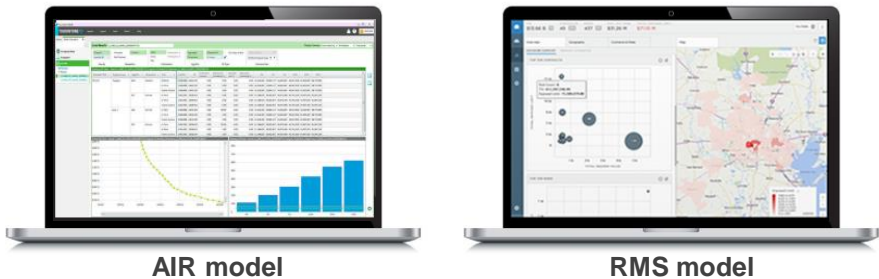


## Industry trends

- ↑ Services based business enhanced by hardening of primary rate increases
- ↑ Technology-enabled innovation improving the customer experience and operational efficiencies
- NEUTRAL Broker consolidation and customer expectations increasing
- NEUTRAL Large scale, technology-enabled disruptors pose opportunities and threats to distribution

# Risk Management

## Catastrophe modeling

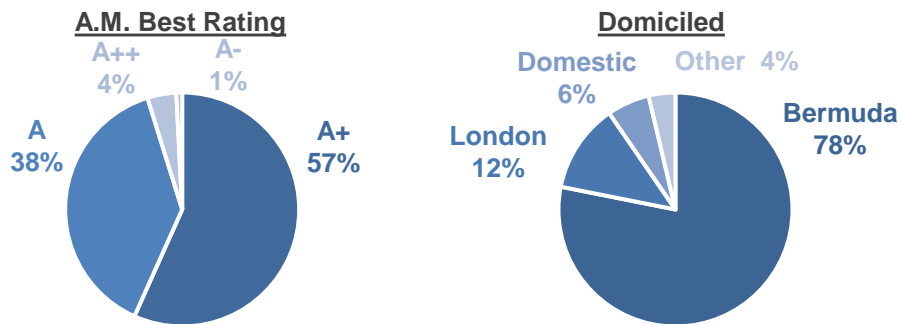


In-house reinsurance brokers, underwriters and licensed actuaries with insurance and reinsurance experience

Daily operations catastrophe modeling utilizing licensed AIR and RMS models

Exposure management through proprietary Internal Profitability Measure (IPM) models and rate level scenario analysis

## Reinsurance partners



Strong relationships with traditional reinsurance partners

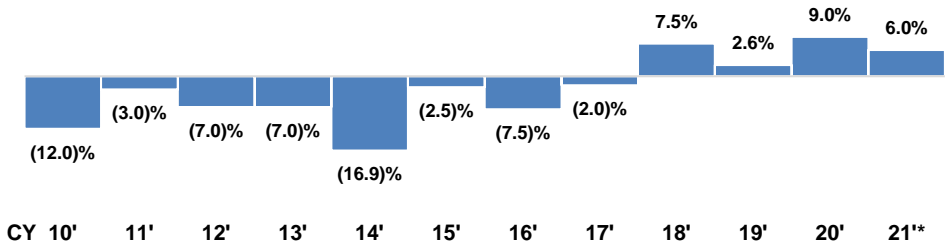
99% of capacity A or better A.M. Best rating for all reinsurance partners

Issued first catastrophe bond, Cosaint Re Pte Ltd. in March 2021

### Largest participants:



## Industry reinsurance pricing\*



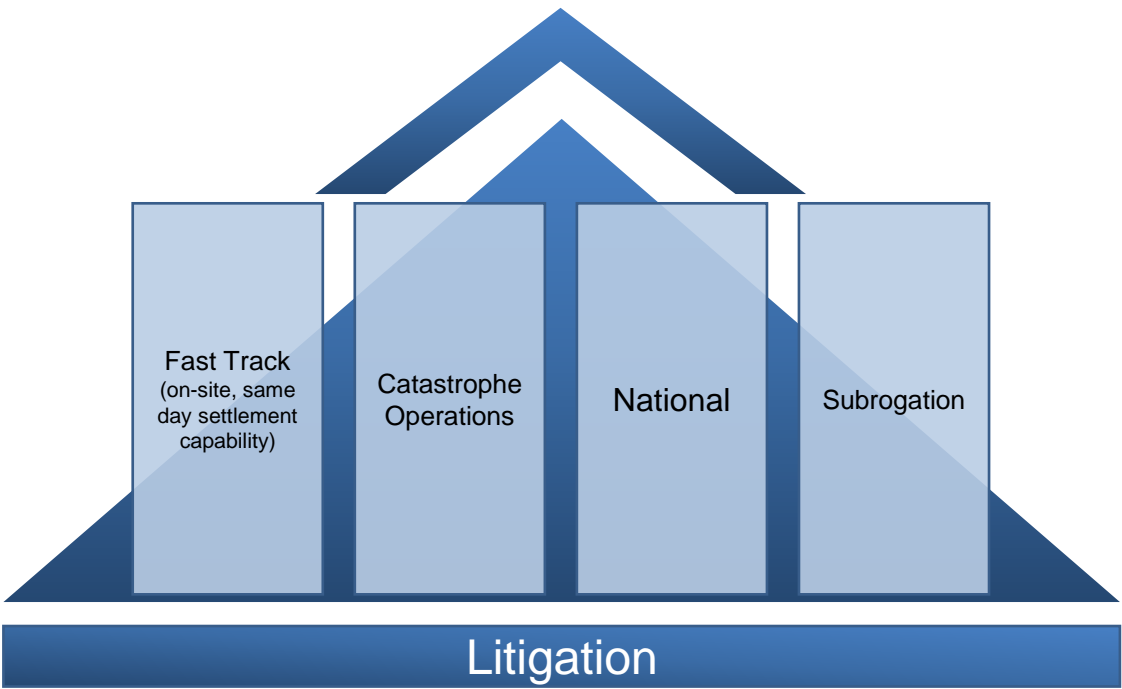
Utilize single and multi-year capacity and actively monitor pricing trends

Reinsurance brokerage through in-house intermediary Blue Atlantic Reinsurance Company (BARC) in partnership with in-house MGA Evolution Risk Advisors and world's largest third party reinsurance brokers

Source: Guy Carpenter Global Property Catastrophe Rate-On-Line Index  
\*2021 preliminary Guy Carpenter values

# Claims management

## Optimized claims management structure

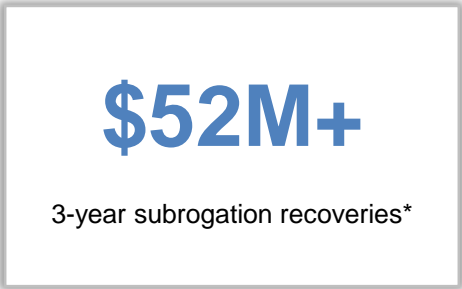


- In-house claims department organized by capability
- Streamlined processes to efficiently accelerate close rate
- Proprietary claims administration system
- Retain small percentage of outside adjusters for surge demand

## Significant experience



## Subrogation Recoveries\*\*



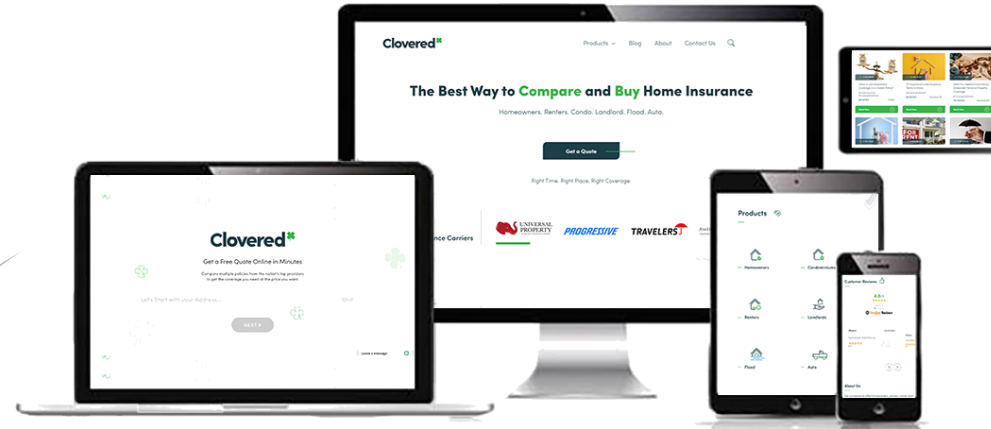
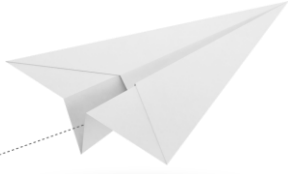
Accelerated subrogation efforts against third parties responsible for property damage losses to our insureds

*\*Claims paid in partnership with reinsurers*  
*\*\* Per Schedule P of statutory filings*

# Investing in technology: Device agnostic, digitally enabled distribution

## Go Paperless

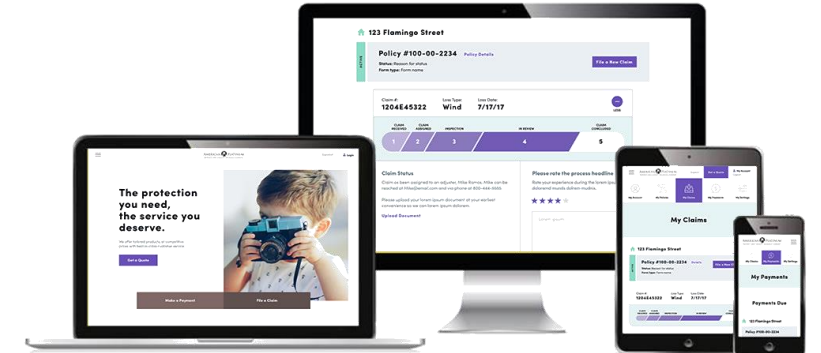
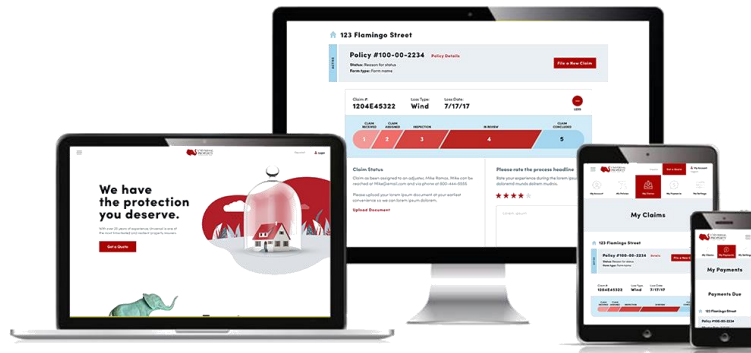
Environmentally and  
Socially Conscious



## Clovered

- Insurance Content Authority
- Prepare, Protect, Recover, Learn
- Get a Quote

AMERICAN PLATINUM  
PROPERTY AND CASUALTY INSURANCE COMPANY



- Download policy documents
- Track certain types of claims
- Get a Quote

- Download policy documents
- Track certain types of claims
- Get a Quote

## Partners

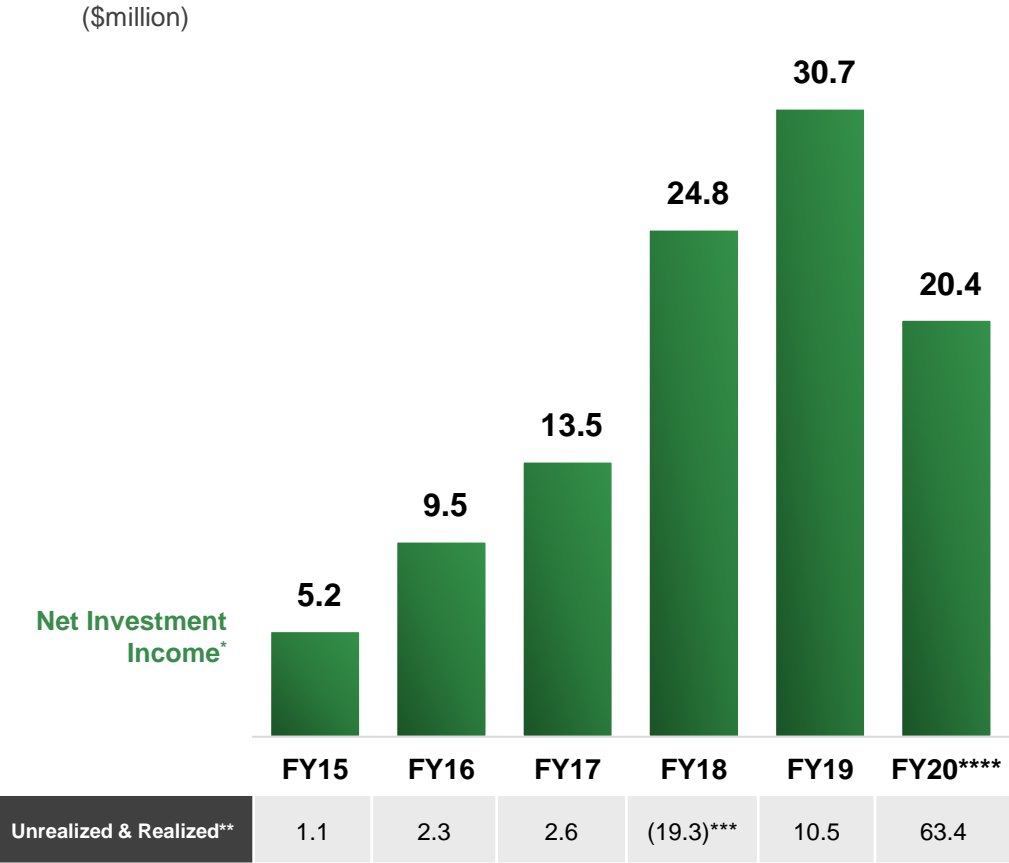




# Investments

# Investments overview

## Net investment income



\*Includes interest earned on cash and cash equivalents and restricted cash and investment income earned on real estate investments. Net of custodial fees, investment accounting, advisory fees and expenses associated with real estate investments.

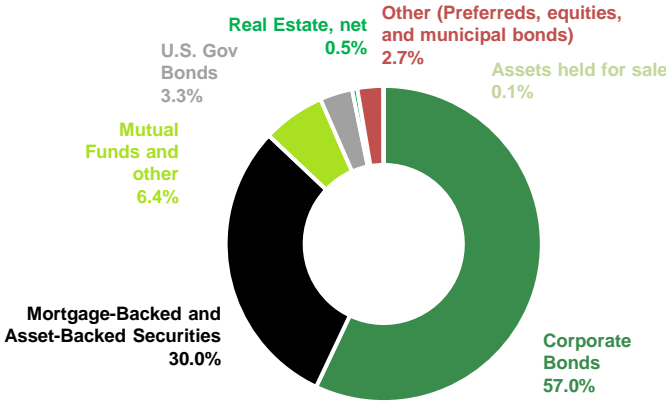
\*\* Net unrealized & realized gains (losses) on equity investments.

\*\*\* Beginning in 2018 unrealized amounts were recognized on the income statement as a result of the adoption of new accounting guidance for equity securities. See "Item 8—Note 14 (Other Comprehensive Income (Loss))" in SEC filings for more information.

\*\*\*\* NII decrease primarily due to lower yields on cash and fixed-income investments during 2020 when compared to 2019.

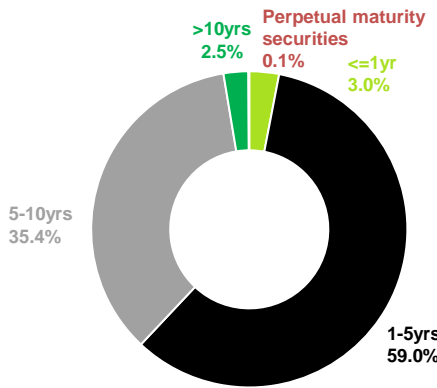
## Investment Portfolio

( \$1.1B as of 9/30/21 )

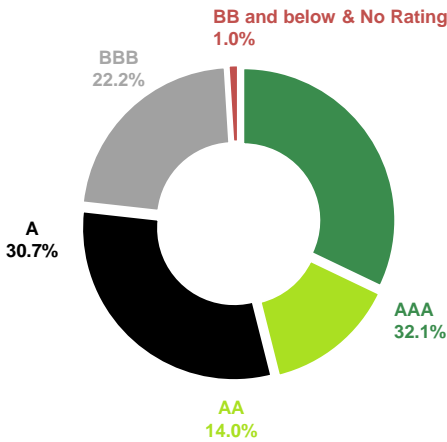


## Fixed maturities

### Effective Maturity (5.4 yrs)

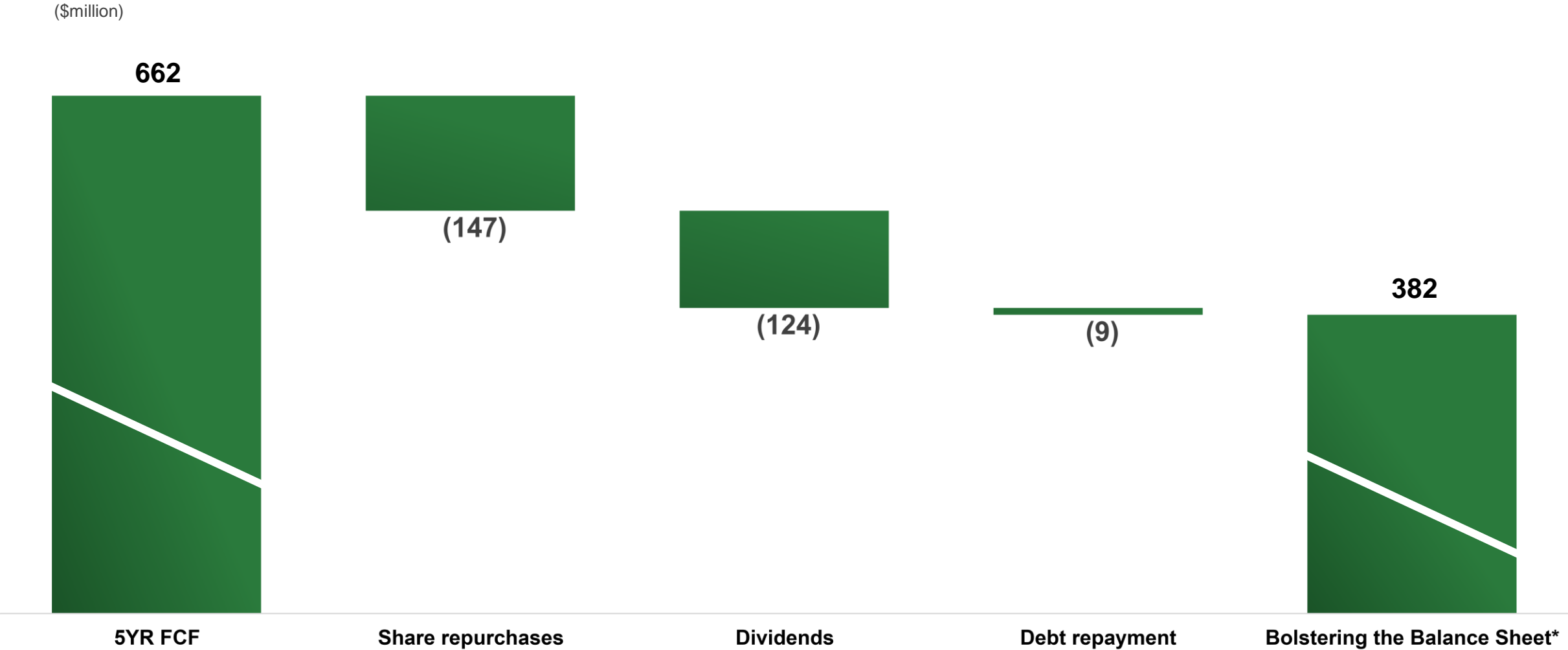


### Average Rating (A+)



# Capital deployment

Committed to returning capital to shareholders, and maintaining a resilient balance sheet



\*5 YR FCF less share repurchases, dividends, repayment of debt.

# Third Quarter 2021 Results & Guidance



# 3Q21 results & guidance

## 3Q21 results

- 3Q21 direct premiums earned up 15.0% driven by primary rate increases earning-in
- 3Q21 diluted GAAP earnings per share (“EPS”) of \$0.64, non-GAAP adjusted EPS\* of \$0.63
- 3Q21 combined ratio of 98.6%
- 3Q21 annualized return on average equity of 16.4%
- Florida primary average rate increase of 14.9% for UPCIC approved during 3Q21

## Maintaining Guidance (assuming no further extraordinary weather events and no realized or unrealized gains in 2021)

- FY21 guidance: GAAP and non-GAAP adjusted EPS\* of \$2.75 - \$3.00; ROAE 17% - 19%.

\* Reconciliations of such non-GAAP financial measures in this presentation to the most comparable GAAP financial measures can be found in the Company's earnings release for the third quarter of 2021, filed with the SEC as an exhibit to a Current Report on Form 8-K on October 27, 2021, and also available on the Company's website at <https://UniversalinsuranceHoldings.com> under "Investors" with the subheading of "Earnings Releases."